

| Uttar Gujarat Vij Company Ltd ,Mehsana |   |                        |
|--|---|------------------------|
| Performas for FY 2024-25               |   |                        |
| <u>Performa No.</u>                    | <u>Particulars</u>  | <u>Remarks/Report</u>  |
| SoP 001                                | Fatal & Non Fatal Accident Report   | Qtrly FY 2024-25       |
| SoP 002                                | Action taken report for safety measures complied for the accidents occurred | Half Yearly FY 2024-25 |
| SoP 003                                | Register for compiling the complaints classification wise                   | Qtrly FY 2024-25       |
| SoP 004                                | Actions or steps carried out by UGVCL towards public awareness in the year  | Qtrly FY 2024-25       |
| SoP 005                                | Failure of Distribution Transformer.  | Qtrly FY 2024-25       |
| SoP 007                                | Sample Test result for Neutral Voltage                                      | Half Yearly FY 2024-25 |
| SoP 008                                | Sample result for Voltage Variations  | Half Yearly FY 2024-25 |
| SoP 009                                | Sample Test result for Harmonics  | Half Yearly FY 2024-25 |
| SoP 010 - A                            | System Average Interruption Frequency Index (SAIFI)                         | Qtrly FY 2024-25       |
| SoP 011                                | System Average Interruption Duration Index (SAIDI)                          | Qtrly FY 2024-25       |
| SoP 012                                | Momentary Average Interruption Frequency Index (MAIFI)                      | Qtrly FY 2024-25       |
| SoP 013                                | Customer Average Interruption Duration Index (CAIDI)                        | Qtrly FY 2024-25       |
| SoP 014                                | System Losses at EHT / 11 KV and below                                      | Half Yearly FY 2024-25 |
| SoP 015                                | Meter Faults  | Qtrly FY 2024-25       |
| SoP 016                                | Compensation Details  | Qtrly FY 2024-25       |
| SoP 017                                | Individual Complaint where Compensation has been paid                       | Qtrly FY 2024-25       |
| SoP 018                                | Unauthorised Use of electricity   | Qtrly FY 2024-25       |
| SoP 019                                | Theft of electricity  | Qtrly FY 2024-25       |

# Uttar Gujarat Vij Company Limited

Performa - SoP 001 : Fatal and Non-fatal Accident report

YEAR 2024-25 (Jan.-25 to March-25)

| Sr. No. | Name of Circle | No.of accidents during the quarter |     |         |    |     | Cumulative since the first quarter of the current FY |     |         |     |     |
|---------|----------------|------------------------------------|-----|---------|----|-----|--|-----|---------|-----|-----|
|         |                | Departmental                       |     | Outside |    |     | Departmental   |     | Outside |     |     |
|         |                | FH                                 | NFH | FH      | FA | NFH | FH   | NFH | FH      | FA  | NFH |
| 1       | Sabarmati      | 1                                  | 1   | 3       | 2  | 0   | 1  | 15  | 47      | 32  | 4   |
| 2       | Mehsana        | 0                                  | 0   | 6       | 1  | 0   | 0  | 7   | 31      | 16  | 4   |
| 3       | Palanpur       | 0                                  | 1   | 3       | 1  | 2   | 0  | 8   | 31      | 16  | 8   |
| 4       | Himatnagar     | 0                                  | 2   | 3       | 6  | 1   | 0  | 4   | 22      | 39  | 3   |
|         | <u>TOTAL</u>   | 1                                  | 4   | 15      | 10 | 3   | 1  | 34  | 131     | 103 | 19  |

**SOP 002 Action taken report for safety measures complied for the accidents occurred half yearly 2024-25 ( Oct-2024 to Mar-2025)**

| Sr. No. | Circle, Division, Subdivision      | Location of Accident and Rural or Urban | Name of Victim/Owner & Designation                      | Date of Occurance | Type of Accident FHD/NFHD/FHO/NFHO/F AO | Cause of Accident  | Findings of CEI/EI/ AEI  | Remedies suggested by CEI / EI/ AEI in various cases  | Whether the remedy suggested is complied | Action taken to avoid recurrence of such Accident.  | Amount of Compensation and Date of compensation paid (in Rs.) |
|---------|------------------------------------|---|---|-------------------|---|--|--|---|--|---|---|
| 1       | 2                                  | 3                                       | 4   | 5                 | 6                                       | 7  | 8  | 9   | 10                                       | 11  | 12  |
| 1       | Sabarmati/ Gandhinagar R /Rakhiyal | Mithana muvada/ Rural                   | 1)VijayKumar Anusinh Zala<br>2)Adarsinh Bhavansinh Zala | 10.1.24           | FAO                                     | Due to Vaagod short on pin of 11 KV sampa JGY feeder one conductor was break from pin of 11 KV line & fallen on buffaloes & buffaloes got electrocuted and Death at Site.  | Regulation 14 and 15 of central electricity authority regulations 2023 has been violated | Power line should be maintained time to time.   | Yes                                      | JOINING OF CONDUCTOR AND FAULTY PIN CHANGED   | 60000/ 15.2.25  |
| 2       | Sabarmati / Bavla /Dholka T        | Dholka/ Rural                           | Vinubhai Butabhai Bharwad                               | 10.1.24           | FAO                                     | On Dt:01.102024 when cow passing from near by Lt pole come in contact with earthing wire and got electric shock and die.<br>(Binding wire of phase wire is open on Lt pole and touch with earthing wire so power leakage on earthing wire.)  | Yet not received   | N/A   | N/A                                      | PIN BINDING OF LT WIRE WAS DONE   | 15000/ 18.10.24   |
| 3       | Sabarmati /Gandhinagar R /Dehgam T | Palaiya/ Rural                          | Vijaybhai Sanabhai Raval                                | 10.1.24           | FHO                                     | Victim touched defective instrument at construction site, got electrocuted and died.   | Yet not received   | N/A   | N/A                                      | attribute to victim and awerness to the villagers given   | 0   |
| 4       | Sabarmati /Sabarmati /Goblaj       | Sarsa/ Rural                            | Jibaben Kantibhai Chauhan                               | 10.5.24           | FHO                                     | As per site visit, the victim was cutting grass in her farm. The LT wire of sarsa ag feeder was broken and fell on the fencing made by victim by metal wire. Due to Lt wire contact, whole fencing become live and victim might have accidentally touched the live fencing wire and got electrocuted.  | Yet not received   | N/A   | N/A                                      | The LT Span Where Conductor Is Broken, Is Replaced With New Conductor.                                | 100000/ 28.10.24  |
| 5       | Sabarmati/ Gandhinagar U/ Motera   | Bhat/ Rural                             | Jivach Nakchedi Raugaredi                               | 15.7.24           | FHO                                     | As per Eye witness report, victim was working of cleaning work at Narayani Hotel small kitchen at vill. Bhat. He was working with cleaning MOP steel rod for cleaning of kitchen. His cloth was fully wet during work. There was leakage in Freeze which was lying in kitchen. Suddenly victim's MOP steel rod touched with leakage part of freeze leakage part & got shocked at site then other people took him to Apollo hospital & declare victims as dead.   | Yet not received   | N/A   | N/A                                      | Proper Wiring to be done at consumer premises to avoid any type of leakage current                    | 0   |
| 6       | Sabarmati Kalol Chhatral           | Dhanot/ Rural                           | Navinkumar Shalleshbhai Patel((EA)                      | 10.10.24          | NFHD                                    | As he was climbing on pole no 16 of Suzuki feeder for pole jumpering work during ss shutdown, while climbing the pole he slipped from 3rd window of psc pole and injured, sent to hospital detected injured on left shoulder having crack ( fracture)  | Safety equipments should be used when carring out electrical repairs.                    | Such accident can be avoided if precautionary measures are taken by using proper safety equipment while doing work. | Yes                                      | Line staff should inspect the pole before commencement of work and maintain safety aspect during work | 0   |
| 7       | Sabarmati /Kalol /Kalol-1          | Kalol/ Town                             | 1.Velabhai Bijalbai Desai<br>2.Ladchiben Bijalbai Desai | 10.10.24          | NFHO                                    | As per site visit and information given by Eye witness of the accident location, At 9:30 am 11 kv Stp jgy HT Location -09, one nos HT Wire of span between HT location 09 - Ht location 10 of 11 KV Stp jgy broken and fallen on Activa which was parked by viktim Velabhai Bijalbai desai below HT LINE On 13 MTR Girder pole . As Per eye witness Viktim Shree Velabhai Bijal bhai desai run towards Activa to shift from HT broken conductor and came in contact with Activa metal parts and electrocuted .At same time seeing his son in troubled his mother shree latachiben Bijalbai desai run towards her son to safeguard her son but she also fallen on ground in rush. | Regulation 14 and 15 of central electricity authority regulations 2023 has been violated | Power line should be maintained time to time.   | Yes                                      | THE BROKEN CONDUCTOR WAS JOINTED IN SPAN  | 8600/ 28.1.25   |
| 8       | Sabarmati /Bopal /Shilaj           | Shilaj/ Town                            | Sureshbhai Dashrathbhai lohar                           | 17.10.24          | FHO                                     | Victim was cutting tree inside private premises of Amitbhai Naranbhai patel without prior information to UGVCL. During tree cutting, branch of tree fallen on 11 kv Infrastructure feeder & victim was tried to remove the branch from Line & suddenly he fall down & shifted to hospital & declared as dead.  | Yet not received   | N/A   | N/A                                      | People were educated and keep safe distance from Network  | 0   |
| 9       | Sabarmati/ Sabarmati /Kathwada     | Odhav/ Rural                            | Dineshkumar Amrittal Saroj                              | 11.10.24          | FHO                                     | As per eye witness statement, Victim was working for roof work. While carrying iron pipe from bottom to top, at that time iron pipe touched to the 11kv AIA feeder HT line passing near the above shed location and the victim got electric shock, shifted hospital for treatment and lost his life afterwards.  | Yet not received   | N/A   | N/A                                      | People were educated and keep safe distance from Network  | 0   |

| Sr. No. | Circle, Division, Subdivision    | Location of Accident and Rural or Urban | Name of Victim/Owner & Designation | Date of Occurance | Type of Accident FHD/NFHD/FHO/NFHO/F AO | Cause of Accident  | Findings of CEI/EI/ AEI | Remedies suggested by CEI / EI/ AEI in various cases | Whether the remedy suggested is complied | Action taken to avoid recurrence of such Accident.  | Amount of Compensation and Date of compensation paid (in Rs.) |
|---------|----------------------------------|---|------------------------------------|-------------------|---|--|-------------------------|--|--|---|---|
| 1       | 2                                | 3                                       | 4                                  | 5                 | 6                                       | 7  | 8                       | 9  | 10                                       | 11  | 12  |
| 10      | Sabarmati /Bopal/ Bavla Ind.     | Lodariyal / Rural                       | Vinod Kumar prabhubhai mahato      | 23.10.24          | FHO                                     | As msg recieved from Police Station Sanand Police On dt.28.10.24 regarding Fatal human accident that on Dt.23.10.24 in night @ 17:30 hrs , Victim was working inside the factory ( name-Phoebix retail Pvt Ltd) with his other worker on soda feeling machine and suddenly internal short circuit occurred in solenoid valve of soda feeling machine at the same time he had touched with his hand on soda feeling machine so he got electrocuted and shifted to government Hospital Bavla,where he had declared as Dead..the said matter of fatal human electrical accident happens in party's private premises as no any UGVCL network involved. | Yet not received        | N/A  | N/A                                      | Proper Wiring to be done at factory premises to avoid any type of leakage current               | 0   |
| 11      | Sabarmati / Sabarmati /Goblaj    | Radhu/ Rural                            | Hareshbhai Khimabhai Kalotara      | 27.10.24          | FHO                                     | As per site visit, the victim was traveling with dumper vehicle, as labour. While lifting the rear hydraulic part for dumping stone (Kapchi), the lifting hydraulic part, touch with nearby 11 KV Manpura ag line. As victim was touching the dumper, he got electrocuted and fatal accident occurred.   | Yet not received        | N/A  | N/A                                      | People were educated and keep safe distance from Network  | 100000/ 2.12.24   |
| 12      | Sabarmati /Sabarmati /Viramgam R | Thori Mubarak/ Rural                    | Hanifbhai Hajibhai Fakri           | 30.10.24          | FHO                                     | As per site visit, the victim was moving in Tata Eicher loading vehicle as Helper(Co driver) in the farm of Babubhai Lagrabhai Koli patel to collect(Dangar na Gantha). To lift (Dangar na gantha) vehicle was moving in farm from one place to other, As victim sit on the extended roof of the loading vehicle,While moving in the farm victim touched the 11 KV Thori Thambha ag line.,he got electrocuted and fatal accident occurred. Further report can be done after PM report received.  | Yet not received        | N/A  | N/A                                      | DUE TO LONG SPAN OF APPROX 70 MTR BETWEEN 2 POLE OF THE LINE 1 ADDITION POLE WILL BE INSTALLED. | 0   |
| 13      | Sabarmati /Sabarmati /Goblaj     | Nayka/ Rural                            | Jakshibhai Ramjibhai Bharvad       | 02.11.24          | FAO                                     | The conductor of Chitarsar ag HT line is slipped from Disc insulator , but not touched ground, only loosened conductor span. As 3 nos of Buffaloes while grazing, passing through the field, came in contact with the live conductor and got electrocuted and fatal accident occurred.   | Yet not received        | N/A  | N/A                                      | Replacement Carried Out   | 45000/ 1.1.25   |
| 14      | Sabarmati /Sabarmati /Kujad      | Kuha/ Rural                             | Prakash Amra Damor                 | 21.10.24          | FHO                                     | As per eye witness statement on date 29.10.2024 and as per primary investigation, while taking/adjusting iron stand(khapeda)approx. 10 ft*1 ft long to the terrace of plot no. B/60, swastik ind. Estate, kuha unknowingly touched to the line passing near plot no. B/60.Suddenly victim fall down on terrace and iron stand fall on victim. Eye witness with the help of other labour shifted victim to the Singarava hospital and on duty Doctor declared victim dead.  | Yet not received        | N/A  | N/A                                      | People were educated and keep safe distance from Network  | 0   |
| 15      | Sabarmati / Kalol /Kalol-2       | Narola/ Rural                           | Rabari Lalabhai Nanjibhai          | 12.11.24          | FAO                                     | The 11 kv pin of 11 kv narola ag feeder fire at loc no 164 and came in contact of 4.5 ft angle at same location the cow came in contact of same pole and electrocuted due to leakage current and die on the spot. There is crossing of another non ag feeder at same location so to maintain clearance between 2 feeder the 4.5 ft angle installed on that angle 11 kv pin insulator install for safety purpose.   | Yet not received        | N/A  | N/A                                      | REPLCAED PIN.   | 0   |
| 16      | Sabarmati /Bavla /Dholka R       | Pisawada/ Rural                         | Mevada Merabhai Arjanbhai          | 13.11.24          | FAO                                     | on dated 13/11/24 approximate 10:00 am in pisawada village sim one buffalo was grazing in a farm, while grazing buffalo came in contact with nearby live HT line of virdi ag feeder, A buffalo got electrocuted and died on the spot. (I.e. due to said line is very old span length is almost 80 to 90 meter, nearby vertical tapping pole stay is damage by farm owner due to this conductor distance from ground is around 5 ft)<br>Remark- No any tripping record found of virdi ag feeder   | Yet not received        | N/A  | N/A                                      | NEW POLE ERECTED TO REDUCE SPAN LENGTH  | 15000/ 12.12.24   |
| 17      | Sabarmati /Bopal/ Shilaj         | Sola/ Town                              | Maheshbhai Prahladbhai Raygor(EA)  | 14.11.24          | NFHD                                    | During Replacing Faulty Meter of Acolade 2 Scheme M p raygor were initially try for taking reading through push button of meter and suddenly during pressing push button meter were blast and he got burnt.  | Yet not received        | N/A  | N/A                                      | Existing Meter Replaced   | 0   |
| 18      | Sabarmati /Sabarmati /Kathwada   | Singarva/ Rural                         | Manibhai Koyabai Rohit             | 04.08.24          | FHO                                     | As per eye witness statement, after starting the motor while trying to connect, victim touched a live wire with a joint near the motor terminal and got electric shock and died at site  | Yet not received        | N/A  | N/A                                      | Proper Wiring to be done at consumer premises to avoid any type of leakage current              | 0   |

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|---------|------------------------------------|---|--|-------------------|--|---|-------------------------|--|--|---|---|
| 1       | 2                                  | 3                                       | 4  | 5                 | 6                                      | 7   | 8                       | 9  | 10                                       | 11  | 12  |
| 19      | Sabarmati / Sabarmati /Kathwada    | Nikol/ Rural                            | Jayeshbhai Ramjibhai Sakariya            | 01.12.24          | FHO                                    | As per eye witness, the victim touched HT line wire with left hand while standing on terrace and got electrocuted and died at site.   | Yet not received        | N/A  | N/A                                      | People were educated and keep safe distance from Network                        | 0   |
| 20      | Sabarmati/ Gandhinagar R/ Dehgam R | Vasna Sogathi/ Rural                    | P R Patel , Elect Assistant Emp No-12226 | 03.12.24          | NFHD                                   | As per information received, 11KV Vitthalpura AG feeder were getting deem power in village- Vasna Sogathi Bore wells, so as per complaints to Shri P R Patel EA on his phon, he started for searching for reason of deem power and got fault of jumper problem so called from his mobile to kadjodra SS for making LCP for 11KV vitthalpura AG feeder, time 12:14 PM and after taking LCP, he step up on Transformers structure but before jumper repairing work, some how any reason , he felt down from that TC structure to ground, got fracture on right hand and back side so called immediately to nearby farmers and line staff also he called to Kadjodra SS for LCP return for Feeder Power ON. So LCP return at 12:28 PM. Also our Line Inspector Shri Bamnabhai immediately reached at site with our UGVCL vehicle but due to fracture on hand and back side Pain so called to 108 Ambulance and after few minutes later Govt. Ambulance 108 came at site and with line staff took him in APOLLO Hospital Ahemdabad (Near Bhat Circle) for further treatment. DE also reached at Hospital after half an hour and talked to employee, his relatives and hospital staff. As per with Hospital Staff and discussion, operation required for fractures joints and will be done tomorrow. JE Vasani with Line Inspector Shri Bamnabhai site and Kadjodara SS visited today afternoon for investigation. | Yet not received        | N/A  | N/A                                      | Safety Awareness Camp Arranged  | 0   |
| 21      | Sabarmati /Bavla /Dholka R         | Ganol/ Rural                            | Sureshbhai Kantibhai Shrimali            | 03.12.24          | FAO                                    | on dated 03/12/24 approximate 4:30 pm in Ganol village deteriorated 1ph 2w LT ABC broken from pole side at Vankarvas near owner's house which emitting from 100 KVA VTC of Ganol at that time victim buffalo was sitted under LT line in open compound of owner's house and broken deteriorated LT ABC snapped on buffalo's head. Because of that buffelow got electrocuted and died on the spot. ( No any tripping record found of Varna JGY feeder)   | Yet not received        | N/A  | N/A                                      | INFORM TO HOUSE OWNER TO DO APPLICATION FOR LT LINE SHIFTING FROM HIS COMPOUND. | 15000/ 1.1.25   |
| 22      | Sabarmati /Gandhinagar U /Adalaj   | Uvarsad/ Rural                          | Kalya Kamla                              | 06.12.24          | FHO                                    | On dtd:06.12.2024 at Approx time 10:00AM,A human fatal Electric accident had been occurred to KALYA KAMLA, at Shankara-lok Ashram,ranjipura road, vill: Uvarsad, In this Ashram, there is a kitchen room and its balcony in the west direction cement mortar has been applied to the flooring of this balcony. On this balcony flooring aluminum road length of approx 8 to 10 feet situated. The 11 KV Avkar feeder line of UGVCL passes near the balcony. The horizontal distance of this line is from the wall is 1.5 meters. The balcony is extended about 7 feet in the west direction. while doing the work of flooring of balcony the plaster rod of aluminum came in contact with 11 KV Avkar feeder line passing near the balcony. Due to this, the victim received a severe electric shock and fell to flooring of balcony Seeing this, another person named Nilesh, who was working with him, shouted for help. Hearing the shouts, other people present at the place rushed to the spot and took the injured Kalya kamla to the Uvarsad Primary Health Center. However, the doctor at the health center declared Kalya Kamla dead. Later, his body was taken to the Adalaj PHC for post-mortem examination  | Yet not received        | N/A  | N/A                                      | Notice Issue To Remove Construction Near The HT Line                            | 0   |
| 23      | Sabarmati/ Sabarmati /Bareja       | Paladi Kankaj / Rural                   | Kanubhai Valabhai Bharwad                | 11.12.24          | FAO                                    | AT the time many Buffaloes were grazing at Gov Premises, one Buffalo suddenly came in contact with stay wire of electric pole. Stay wire stuck in horn of Buffalo and stay wire may came in contact with the wire of switch installed on electric pole.Due to that Buffalo may got electrocuted and died .  | Yet not received        | N/A  | N/A                                      | Maintanance Done  | 0   |
| 24      | Sabarmati / Sabarmati /Kathwada    | Kathwada / Rural                        | Harikesh Omprakash Chauhan               | 16.12.24          | FHO                                    | As per eye witness statement, while victim carrying 15 feet iron ladder & passing under 11 KV line, ladder touched a live wire and got an electric shock and died at site.  | Yet not received        | N/A  | N/A                                      | People were educated and keep safe distance from Network                        | 0   |
| 25      | Sabarmati /Kalol /Kalol-2          | Dangarva/ Rural                         | (1) P K Ninama-EA (2) Y K Parmar-EA      | 18.12.24          | NFHD                                   | during ideal LT line remove work two line staff working on two near by pole.This LT line crossing with HT JGY Shreenath feeder, during LT line conductor cutting process( cutting of second and third no conductor from top conductor i.e. Top conductor not cut, LT line having vertical formation) swing and Top wire touch with live HT wire, and one span ahead four LT line conductors touch each other, so return current flow in all LT wire so both line staff working on LT Pole get electrocuted fallen on ground.  | Yet not received        | N/A  | N/A                                      | Power Off Shrinath And Earthing Of JGY Feeder And Remove LT Line                | 0   |

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|---------|---------------------------------------|---|---|-------------------|---|---|-------------------------|--|--|--|---|
| 1       | 2                                     | 3                                       | 4   | 5                 | 6                                       | 7   | 8                       | 9  | 10                                       | 11   | 12  |
| 26      | Sabarmati /Bavla/ Dholka R            | Ambareli/ Rural                         | Nehaben Kishabhai Chauhan   | 23.12.24          | FHO                                     | For water lifting from water line to tank, victim was gone to start 1 PH(0.5 HP Mono block) water pump. At the time of starting water pump at her own house victim may touched to live wire (in which Insulation was damaged at 02 different places and pvc tape was wounded on it)used to connect water pump from switch board to water pump and may electrocuted. On duty doctors declared she was died while being taken to the hospital at Parshwanath Hospital, Dholka for treatment.  | Yet not received        | N/A  | N/A                                      | INFORM CONSUMER TO INSTALLED ELCB  | 0   |
| 27      | Sabarmati / Kalol /Chhatral           | Rajpur/ Rural                           | (1) Shivam M saroj (Fatal) (2) Roshni shivam saroj (Non fatal)  | 30.12.24          | FH-NFHO                                 | The accident occured in open land. The work of sand filling in open plot by owner is carried out to raise ground level and constructed compound wall under 11kv chandarda ag feeder line. Due to illegal construction work of compound wall under line the clearance between line and compound wall is not maintain by party, the victims may be climbed on compound wall for any work and got electric shock. The victim shivam mahendra saroj died on location and roshniben shivam saroj having non fatal accident. She admitted in hospital.  | Yet not received        | N/A  | N/A                                      | NEW POLE ERECTED FOR MAINTAIN DISTANCE   | 0   |
| 28      | Sabarmati/ Bavla /Dhandhuka           | Fedra/ Rural                            | (1) Hasnen Mustafbhai Khalifa - FH (2) Sultanbibi Joravarkhan Pathan-FH (3) Mustakim Aiyubbbhai Shekh-NFH | 07.01.25          | FH-NFHO                                 | Accident occurred on dtd.7.1.25 at 16.00 hrs, inform from police station Dhandhuka on dtd.8.1.25 at 10:30 hrs, site visited on 8.1.25 at 11.00 hrs, no eye witness person present, as per land owner statement victim came in contact of 11 kv Gellops JGY feeder HT line while driving truck under through electric line with lagguage and bed tide on upperside of kathedo (fabric cage of iron), ehich is above 12 feet from ground and land owner nake land filling approx 4to 5 feet . so from actual ground to HT line distance 18 feet, from ground to tempo fabrication work is 10 foot and above kathedo 2 foot bed legs and above on luggage which is tide by black plastic tadpatri, so total distance from actual ground (no filled by sand) area to HT line 17 feet. | Yet not received        | N/A  | N/A                                      | FIR LODGE ON DRIVER DUE TO IRRESPONSIBLE DRIVING AND ALSO FQ ISSUED TO OWNER FOR LINE SHIFTING WHERE ACCIDENT OCCURED. | 0   |
| 29      | Sabarmati /Gandhinagar R/ Gandhinagar | Jalund/ Rural                           | Rajesh Rama Ramat   | 20.01.25          | FHO                                     | Victim climbed on back side of RMC vehicle (Miller) Eicher no GJ02 at 4787 for dumping RMC cement concrete waste on Jalund-Moti Adaraj Road, Opp. Gayatri Madhyamik School. Under 11 kv Krudhnnagar JGY feeder while dumping RMC waste on open space beside road side at that time victim head came in contact with live line & got electrocuted.   | Yet not received        | N/A  | N/A                                      | POLE HEIGHT TO BE TAKEN AT PARTICULAR MEASURE  | 0   |
| 30      | Sabarmati /Sabarmati /NARODA Ind.     | Nana Chiloda/ Rural                     | Ashokbhai R Kalasva   | 25.02.25          | NFHD                                    | As per eye witness statement, while working for jumpering work on pole at above location - victim got electrocuted and fallen from pole, he was taken to hospital.  | Yet not received        | N/A  | N/A                                      | Safety Awarness Camp Arranged  | 0   |
| 31      | Sabarmati /Sabarmati /Mandal          | Khudad/ Rural                           | Hitesh S Chauhan  | 06.03.25          | FHD                                     | As per eye witness statement, while working for conductor jointing of snapped conductor on pole, victim got electrocuted and fallen from pole, he was taken to Mahatma Gandhi hospital at Viramgam, where doctor declared him brought dead .  | Yet not received        | N/A  | N/A                                      | New Top Fitting Provided With Stay Pair And Clearance Of Top Wire To Side Wire Maintained                              | 0   |
| 32      | Sabarmati /Bavla /Bavla-1             | Chiyada/ Rural                          | Solanki Nagarbbhai Hanubhai   | 15.03.25          | FAO                                     | On Dt:15.3.25, at approx 3.00 pm , Buffalo age 7 years was swipping and floating in pond in farm of Nagarbbhai Hanubhai solanki at Village chiyada.during floating buffalo was falled on already broken pole and wire( pole and wires were broken in monsoon , due to water logging pole is not erectable), there was one wire was connected on existing sakodara ag FDR pole which touched to live wire and buffalo came in contact with wire.due to this buffalo got electrocuted and died.PM report is awaited.  | Yet not received        | N/A  | N/A                                      | Broken Pole Conductor Removed From Live Pole   | 0   |
| 33      | Sabarmati /Bavla /Koth                | Kalyangadh/ Rural                       | Bharvad Ganeshbbhai Kamshibhai  | 22.03.25          | FAO                                     | Due to long span of existing 11 kv gangad ag feeder and one tapping pole of them was bending toward earth due to existing stay damaged by farmer so that the wire of span become more loose at the time A baffelo is going for grazing in field and passing near by 11 kv live wire and contact with 11 kv Gangad ag live wire and got electrocuted and die.  | Yet not received        | N/A  | N/A                                      | STRATGHIT OF POLE AND SAFE DISTANCE FROM EARTH HT WIRE   | 0   |
| 34      | Sabarmati /Bopal/ Bavla Ind.          | Rajoda/ Rural                           | 1.Suramal Katara 2.Kanubhai Thakor  | 28.03.25          | FH-NFHO                                 | While installation of fencing above the RCC compound wall of M/S HRS Aluglaze P L ( HT No. 66701) at village Rajoda Victim named as Suramal Katara was working to install angle in center of the fencing above compound wall and after climbing on the compound wall while lifting the angle he became unbalanced on the wall and the angle came in contact with the HT Conductor of 11kv Dishman HT Exp Line suddenly he got electrocuted and died on the spot and the other person standing on the ground named as Kanu bhai thakor tried to save the victim also got electrocuted but Mr Kanubhai is admitted to Radhey hospital, Bavla for further treatment and at present he is stable.   | Yet not received        | N/A  | N/A                                      | Issued Notice To Consumer For Raising Height Of Electrical Pole Outside Premises.                                      | 0   |

| Sr. No. | Circle, Division, Subdivision | Location of Accident and Rural or Urban | Name of Victim/Owner & Designation  | Date of Occurance | Type of Accident FHD/NFHD/FHO/NFHO/F AO | Cause of Accident   | Findings of CEI/EI/ AEI | Remedies suggested by CEI / EI/ AEI in various cases | Whether the remedy suggested is complied | Action taken to avoid recurrence of such Accident.  | Amount of Compensation and Date of compensation paid (in Rs.) |
|---------|-------------------------------|---|---|-------------------|---|---|-------------------------|--|--|---|---|
| 1       | 2                             | 3                                       | 4   | 5                 | 6                                       | 7   | 8                       | 9  | 10                                       | 11  | 12  |
| 35      | MSH/Visnagar/atlasana         | Sudasana/Rural                          | Khanbala Kalabhai Bhavaji   | 30.09.24          | FA                                      | Fatal animal outsider electrical accident occurred on 30.09.2024 time approx 09.00 am.On wet land surface victim was passing under the 4 wire LT line of Khari AG feeder,one of the LT wire of same line broken by yesterday's cyclonic rainy effect and finally fallen on Buffalo ang got electrocuted and died.   | Yet not received        | N/A  | N/A                                      | Conductor Re Joint & Restranging Done   | 15000   |
| 36      | MSH/Patan/Harij               | Harij/Urban                             | Bhoi Vijaykumar Nathubhai   | 02.10.24          | NFH(Elect.)                             | On dt. 02.10.24, a complaint of Galaxy Hotel regarding no power was received at complaint centre . Shri B C Bhagora ALM and V N Bhoi EA has reached at Galaxy Hotel TC at around 12.30 PM. After get down of DO fuse from TC by EA Shri V N Bhoi ,he was climbed on TC structure for checking the Lug and started to remove creeper from TC structure(standing on Transformer Base Angle) by naked hand & during creeper removal ,creeper may touched to live 11 KV HT conductor and got electrocuted and fell down from TC structure and he got burnt on Hand backside and on stomach and also got injury on chest .After then first he was transferred to Pvt. Hospital at Harij and then shifted to Patan pvt. Hospital for further medaical treatment . | Yet not received        | N/A  | N/A                                      | Safety equipment must be used, Earthing to be done before commence of work. Safe distance must be maintain from live parts    |   |
| 37      | MSH/Vijapur/Vijapur           | Khanusa/Rural                           | 1.Aryrajsinh Upendrasinh Sisodiya. 2.Aditya Jitendra Bhatliya 3.Sujankumar Kaushikbhai Chaudhari 4.Sujalgiri Bhikhagiri Bava 5.Kuldipsinh Shivrambhai Senma | 09.10.24          | FH & NFH-4                              | Accident occurred on dtd:- 09.10.2024 about 12:15 pm approx Due to Victim was climbing on iron ladder and other 4 victims kept holded ladder with their handat that time ladder come to contact with live conductor of 11 kv line .   | Yet not received        | N/A  | N/A                                      | Letter was issued to Conusmer for line shifting and was infoemred and educated about not to do any activity under the HT Line |   |
| 38      | MSH/Patan/Harij               | Jamanpur/Rural                          | Raval Mangalbhai Ramabhai   | 16.10.24          | NFH(Elect.)                             | As per information provided by Complainer's shri Vaghela Gopalji Rahuji of Jamanpur Village, on dt. 16.10.24 at around 10.45 AM EA of Jamanpur village Shri M R Raval reached at Ag connection transformer center having consumer No.28540102779 for attending the dim power complaint.Even though he brought operating rod with him ,he climbed on transformer center without remove of all DO fuse & got contact with 11 KV conductor and electrocuted.After that he was transferred to Refereel hospital Harij by 108 ambulance from village & then shifted at Dharpur General hospital Patan for further medaical treatment & then he was transferred to pvt.hospital patan by his relative.  | Yet not received        | N/A  | N/A                                      | Safety equipment must be used, Earthing to be done before commence of work on Discom infrastructure.                          |   |
| 39      | MSH/Kadi/Detroj               | Panar/Rural                             | Thakor Ganpatbhai Ishvarji  | 04.10.24          | FH                                      | As per the statement of eyewitness, the victim might have gone for some kind of work in the paddy farm .This paddy farm was found surrounded by fencing wire for safety of this paddy crops ,and only LT phase supply from the fuse board of agricultural electric connection in name of Mahendrasinh Mulsang Zala bearing consumer no 25849101381 was found illegally connected to this fencing of paddy farm. It can be assumed that the victim might have came into direct contact of this live fencing wire and got electrocuted and died on the spot. No official electricity connection of ugvcI is found in this farm land where victim was found electrocuted. So, there is no fault of UGVCL in this case.   | Yet not received        | N/A  | N/A                                      | attribute to victim and awerness to the villagers given   |   |
| 40      | MSH/Kadi/Detroj               | Rampura/Rural                           | Od Manishaben Jitendrabhai  | 15.10.24          | FH                                      | As per the site inspection , internal wiring of house which is supported with GI wire connected with metal sheet of house and insulation of wire is found damage and leakage current passed Meanwhile during morning at approximately 5.30 am the victim drying the cloth and came in contact with GI wire she got electrocuted.  | Yet not received        | N/A  | N/A                                      | attribute to victim, INTERNAL WIRING FAULT, awerness to the villagers given and educated to install ELCB in private premises. |   |
| 41      | MSH/Visnagar/Visnagar city    | Neuton Pak Socity Kamana Road /Urban    | Raval Ajaykumar Pravinbhai  | 17.10.24          | NFH(Mech.)                              | The Said Accident occurred on dtd.17.10.2024 at about 11.45 AM. Shree A P Raval EA Climb on LT Pole inside Neuton park socity for service replacement. After replacement of service line, Shree A P raval was climbing downword from pole. At that time from the second step of pole from upper side due to some reason Shree A P Raval lost his balance and fallen down on ground. After that Shree A P Raval taken to hospital and After primary treatment doctor refer to MRI and in MRI report fracture of right hand and injury in spine and Admitted to Hospital for treatment.This accident is purely mechanical.  | Yet not received        | N/A  | N/A                                      | Line staff should inspect the pole before commencement of work and maintain safety aspect during work                         |   |
| 42      | MSH/Mehsana/Mehsana City      | Mehsana /Urban                          | Vinodkumar Sitaram Verma  | 17.10.25          | FH                                      | During the time of accident, Home renovation work was under progress of 58-B, Labh Nagar Society, Jay-Vijay Neliya, Mehsana. The Victim was doing tiles fitting work at gallery of same house. During this work, victim might accidentally touched level patti to HT line of 11 KV Agro feeder which is passing near by the house. The buring spots can be seen on aluminium level patti which is still available on site. The details investing is under progress.   | Yet not received        | N/A  | N/A                                      | 11KV line converted to underground.   | 100000  |
| 43      | MSH/Visnagar/Visnagar-2       | Visnagar /Rural                         | Shri Suver Lokashkumar Hirjibhai  | 15.11.24          | FH                                      | Fatal human outsider electrical accident occured to Shri Huver Lokashkumar Hirjibhai on Dated 15.11.24 time approx 07:00 AM Victim was agaged in well construction, accidentally lifted an L-shaped iron rod (6mtr x 6.2mtr) into contact with the 11 KV Sevaliya Ag feeder high-tension power line. got electric shock and died<br>The HT line , approximately 20mtr from the well, had a ground clearance of 11kv sevaliya Ag feedar HT Line approx -5.8mtr.<br>Evidence of the incident includes burning spots on the tail end of the L shape iron rod, which remains on site. The detail investing is under progress. he is admitted to civil hospital visnagar where victim wad declared dead by doctor.Police panchanama and PM report awaited.       | Yet not received        | N/A  | N/A                                      | People were educated and keep safe distance from Network  |   |

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|---------|-------------------------------|---|---|-------------------|---|--|-------------------------|--|--|---|---|
| 1       | 2                             | 3                                       | 4   | 5                 | 6                                       | 7  | 8                       | 9  | 10                                       | 11  | 12  |
| 44      | MSH/Vijapur/Go zariya         | Vasai /Rural                            | Alpeshkumar Parsottambhai Parmar (EA)   | 13.11.24          | NFH(Mech.)                              | The maintenance work 11 KV Harnahola AG feeder of 66 KV Vasai SS had given to Vasai Gang with ALM and other Line staff on date 13.11.24. After tree cutting work completed at loc no 48/2/A by Shri Alpeshkumar P Parmar EA(VS). He felt down from tree while he was descending from the tree and got injured.   | Yet not received        | N/A  | N/A                                      | Line staff was informed and educated about using proper tools while doing tree cutting and not to hurry when working                          |   |
| 45      | MSH/Kadi/Kadi-2               | Nagarsan/Rural                          | Owner Of Rabari Kanajibhai Dajibhai   | 20.11.24          | FA                                      | as per site visit a camel was passing from farm for a graze and at that time some how touched to hv line which was passing above farm and got shock and electrocuted ,detail investigation under process   | Yet not received        | N/A  | N/A                                      | new pole erected in long span at accident location and vetical clearance fron ground to line is increased                                     | 12500   |
| 46      | MSH/Kadi/Kadi-1               | Kadi/Rural                              | Patel Chintankumar Harikrushnabhai  | 07.12.24          | NFH(Elect.)                             | Victim had parked Ashok Layland hydraulic truck below 11kv Amul ind feeder line near garage for radiator and hydraulic service. Victim turn on the truck engine and came off from the truck, at that time he noticed that hydraulic of truck is going upward, and the 11kv line was above the truck , so he went to turn off the engine of truck. As he was going to climb on truck cabin by grabbing the handle and his both foot on the ground, that same time hydraulic of the truck touched the 11KV line. Due to that Victim got electric shock and fell down on earth. Victim burnt on right hand palm and sole of the both foot. Immediately he was sent to Hospital for further treatment. During site visit by DE and JE the height of 11 KV line is 22 Feet from ground level and the truck below exi 11 KV line at time of visit.                         | Yet not received        | N/A  | N/A                                      | vertical clearance from line to ground is as per norms, accident occurred due to victim side fault  |   |
| 47      | MSH/Vijapur/Lodra             | Ajol/Rural                              | Chauhan Sohilsinh Anopsinh  | 30.12.24          | FH                                      | Victim was climbed on cattle shed and came in contact with 11 kv :ine of Ajol JGY feeder and got electrocuted which is passing over cattle shed  | Yet not received        | N/A  | N/A                                      | Letter was issued to Conusmer for line shifting and was infoemred and educated about not to do any activity and construction near the HT Line | 100000  |
| 48      | MSH/Kadi/Kadi City            | Kadi Kasba/Urban                        | NFH to Malek Suferabanu ramzanbhai (Non fatal) age about-34 Years &FH to Malek Mahmad Farhan Ishmailbhai (fatal) age about-31 Years | 14.01.25          | FH & NFH (Elect.)                       | At Nr House of Ishmailbhai Malek, Malekvas ,LT LINE WITH ABC OF Transformer Centre Near OLD MUSARAF COURT, Village – KADI-KASBA, Ta-KADI, Dist- Mehsana, 200 KVA Transformer is there for supplying power to Malekvas, as per the statement of Eyewitness, A kite is hanging with 6 mt long thin iron flexible wire (sentic wire) on LT network passing by street and Victim-2 Smt Suferabanu ramzanbhai Malek passed by the street and was trying to remove kite and touched to iron wire and felt shock and that time instatanly victim-1 Shri Malek Mahmad Farhan Ishmailbhai came to save her and somehow came in contact with senting wire & got electrocuted and immediately victim-1 & 2 was taken to the hospital for further treatment and doctor declare him(victim-1) dead at the hospital & Victim-1 admitted to hospital for medical treatment.         | Yet not received        | N/A  | N/A                                      | survey for replacement of It abc is done and will be replaced short time.   |   |
| 49      | MSH/Patan/Harij               | Vansa/Rural                             | Prajapati Somabhai Shankarbhai  | 22.01.25          | FH                                      | As per press note published in Divya Bhaskar on dtd.24.01.25 regarding accident to Prajapati Somabhai Shankarbhai at Vansa village ,site was visited on same day by undersigned.There is a Ag.connection exist in LS no-67 in name of victim at Vansa village. As per eye witness statement , on dtd.22.01.25 victim seen in electric Ag. meter room in such a way that head side body laid at outside electric room & both leg laid in Ag.meter installed room.There is no any leakage current found on electric equipment like starter ,UGVCL Neutral Black wire (in motor on position) ,TC stay wire ,TC earthing wire etc. After seen in this position , victim was transferred to Patan Janta Hospital by private vehicle & 108. After inspected by doctor , victim was declared dead by Hospital.Reason of accident is under investigation .PM report awaited. | Yet not received        | N/A  | N/A                                      | Proper Wiring to be done at consumer premises to avoid any type of leakage current  |   |



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|---------|----------------------------------|--|------------------------------------|-------------------|---|---|-------------------------|--|--|---|---|
| 1       | 2                                | 3  | 4                                  | 5                 | 6                                       | 7   | 8                       | 9  | 10                                       | 11  | 12  |
| 50      | MSH/VJP/Mansa                    | Mansa/Urban                                    | Thakor Vishnuji Popatji            | 01.02.25          | FH                                      | Due to internal fault of submersible motor leakage current found on body of submersible motor and Victim had come in touch with body of submersible motor and got electrocuted.   | Yet not received        | N/A  | N/A                                      | Consumer was informed and educated about Use of proper three pinplug with earthing terminal, also install ELCB/MCB/RCB for safety |   |
| 51      | MSH/Patan/Ranuj                  | Rajpur/Rural                                   | Sumitra Riteshbhai Mori            | 03.03.25          | FH                                      | A Fatal Human electrical accident (Outsider) occurred to smt. Sumitra Riteshbhai Mori, Age: 20 years at Ambeshwar Godown Vill. Rajpur on dated 03.03.2025 at 6:00 PM. Above information received from Sandesh press note on dated 06.03.2025. On same day undersigned has visited the site and it was to know from unknown present person that, victim worked as a labourer and lived at Ambeshwar godown vill. Rajpur. On dated 3.3.2025 @ 6:00 pm, victim was trying to dry the clothes on approx. 7 feet high fencing wall of ambeshwar godown , during that one clothe fell down at other side of wall. The victim tried to catch the cloth with the help of approx. 8 feet long iron rod and climbed on the wall at that time it seems that the iron rod came to the induction zone of 11 kv line of Gadosan AG feeder, which is passing over the wall at a hight of approx. 17 feet from ground level and victim got electrocuted. After that victim was immediately admitted in Janata hospital Patan. In the hospital doctor declared, the victim was dead. There is no tripping was recorded in 11 kv Gadosan AG feeder from 66 kv Rajpur substation on that day. Deatil investigation is under process and PM report awaited. | Yet not received        | N/A  | N/A                                      | To keep Safe distace from live wire and not to use conducting material near by line   |   |
| 52      | MSH/Visnagar/Satlasana           | Satlasana/Urban                                | Shri Chauhan Yuvrajsinh Dinusinh   | 08.03.25          | FH                                      | As per the eye witness statement, victim was trying to removing big plastic banner tied to iron pipes of @ 5 MTR length..While doing so, he accidentally lost the balance of pipe and it came in contact to a 11 KV line passing near by to it. A FDR tripping is recorded at @ 15.10 Hrs..He was shifted to Satlasana PHC by gathered public where Doctor declared him dead ...Detail report will be submitted after detail investigation.   | Yet not received        | N/A  | N/A                                      | People were educated and keep safe distance from Network  |   |
| 53      | MSH/Patan/Chanasma               | Sendha/Rural                                   | Thakor Sovanji Dargaji             | 19.03.25          | FA                                      | Information received from concern village electrical assistant on dated 19.03.2025 on the same day undersigned has visited the site and found that 2 no. of buffalo are tied under HT line of 11 kv om ag feeder between location number 92-93 (TC) and 94. At this location due to broken of shackle live 11 kv wire has fallen on mouth of 2 no. of buffloes, which are tied under this line and these buffloes contact to live wire and got electrocuted. detail reason of accident is under investigation and PM Report awaited.  | Yet not received        | N/A  | N/A                                      | Do Not construct animal habitat under distribution network to avoid such type of accident.  |   |
| 54      | MSH/Mehsana/Mehsana Highway      | Opp Natraj Haveli, Hinglaj Chock,Mehsana/Urban | Ashish Govindbhai Prajapati        | 22.03.25          | FH                                      | On Dtd. 22/3/25 at morning 11:18 , Victim was trying to Tie the Internet cable with UGVCL Yash Banglawa TC , 5 Wire LT Line .When He was Trying to Climbing the pole Unauthorised , touched With Live LT Line & Fallen on Ground RCC Road & Died when Shifting to hospital. Details are under Investigation   | Yet not received        | N/A  | N/A                                      | Public is advised to do not climb to UGVCL HT/LT/TC unathorisely.   |   |
| 55      | Himatnagar / Modasa / Meghraj-1  | Gayvacharda /RURAL                             | Asari somabhai rajabhai            | 30.09.24          | FAO                                     | Asari somabhai rajabhai, a resident of Gayvacharda Village, his wife in his farm grazing buffalo. There, a wire of jgy deteriorated LT abc line of u.g.v.c.l. passing through the farm the adjacent to his farm was broken and fell down. So Asari somabhai rajabhai's buffalo got electrocuted and died when it came in contact with the broken wire.  | RECEIVED                | RECEIVED   | LT MAINTANANCE DONE                      | LT MAINTANANCE DONE   | 30000   |
| 56      | Himatnagar / Modasa / TINTOI     | JALIYA / RURAL                                 | Tarar Nathabhai Valjibhai          | 12.10.24          | FAO                                     | On Dtd. 12.10.24, Electrical Accident occurred to Buffalow age Apprx.6-7 year while in the afternoon time aprx. 2.00 to 2.30 P.M. Owner shri Tarar Nathabhai Valjibhai, Vill Jaliya, A Buffalow while grazing the grass near transformer centre touched to staywire got shocked and died. One extra wire connected with stay wire below stay insulator and other end of which is connected with earthing wire of transformer. Hence, Leakage current from earth wire to stay wire passes and buffalow got electric shock and died.  | RECEIVED                | REQUIREVED MAINTANANCE                               | LT MAINTANANCE DONE                      | LT MAINTANANCE DONE   | 15000/ 25.12.2024   |
| 57      | Himatnagar / Modasa / MALPUR     | LALODIYA / RURAL                               | Marivad Keshabhai Ramabhai         | 13.10.24          | FAO                                     | On date 13-10-24 at approximately 18:00 hours near the house of Mariwad Kesha Bhai Ramabhai at Lalodia village the pole of It 2 wire line of 11 KV nava JGY feeder was broken due to the fallen of a tree on 2 wires. The cow died on the spot due to electrocution when it fell on the cow contact with Live conductor wire and got electric shock.  | RECEIVED                | REQUIREVED MAINTANANCE                               | LT MAINTANANCE DONE                      | BROKEN CONDUCTOR REPAIR AND MAINTANANCE DONE  | 30000/ 23.1.2025  |
| 58      | Himatnagar / HIMATNAGAR / PRANTU | PRANTU / URBAN                                 | Makwana chhayaben rajendrasinh     | 17.11.24          | FHO                                     | The victim was trying to remove kite from nearby 11KV highway feeder line. victim was utilised any conductive object for removing kite. Meanwhile victim got electrocuted due to conductive object touched the 11 kv feeder.After that nearby people removed her from conductive object and reached to nearby CHC, Prantij. On duty officer decaled victim was dead. Site has been visited. 11 kv feeder to house horizontal distance was safe. 11 highway feeder tripping observed :: 16:39 to 16:42   | Yet not received        | NA   | NA                                       | MAINTANANCE DONE  | 100000/ 26.11.2024  |
| 59      | Himatnagar / Modasa / MEGHRAJ-1  | ROLA / RURAL                                   | Shekh Yusufbhai Aiyubhai           | 18.12.24          | FAO                                     | A fatal animal electric accident occurred in Network on dated 18/12/2024 on the basis of the information received by phone, shekh yusufbhai aiyubhai resident of Rolla village whose, 3 buffaloes including 1 buffalo and 2 calves were grazing in sipai yasinbhai aiyubhai's farm. 11 KV Rola ag feeder HT line passing over that farm. A line is passed through which the one wire was broken from the dis insulator of nearer transformer and falls on the ground, the buffaloes were electrocuted coming into contact with broken conductor wire.   | Yet not received        | NA   | NA                                       | BROKEN CONDUCTOR REPAIR AND MAINTANANCE DONE  | 15000/ 15.1.2025  |

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|---------|---------------------------------|---|---|-------------------|--|--|-------------------------|--|--|---|---|
| 1       | 2                               | 3                                       | 4   | 5                 | 6                                      | 7  | 8                       | 9  | 10                                       | 11  | 12  |
| 60      | Himatnagar / Modasa / MODASA-R  | MADASANA KAMPA / RURAL                  | Patel Hareshkumar Virsangbhai ( electrical assistant) | 29.01.25          | NFHD                                   | Victim Patel Hareshkumar Virsangbhai had received complain directly from consumer of broken AG LT line near Transformer centre. So he went there at the location of broken conductor where he had removed D.O of transformer to stop electric supply. He then there started rectification of conductor, where he met with electrical accident. He was immediately shifted to hospital by local villager to private hospital at modasa. As reviewed by that doctor he was found stable.<br>As per site visit it was found there LT line was broken due to tree branch fallen on line, D.O of transformer centre was removed, there was line crossing of 11 kv Kabola JGY which was safe on primary observation. At the time of either restringing of conductor or due to tree branch fallen while rectification conductor may have touched live line of Kabola JGY feeder electrical accident have occurred.<br>Detail investigation can be reviewed after final statement of the victim. | Yet not received        | NA   | NA                                       | BROKEN CONDUCTOR REPAIR AND MAINTANANCE DONE  | PENDING   |
| 61      | Himatnagar / HIMATNAGAR / HMT R | KANKROL / RURAL                         | DESAI MUKESHBHAI BALDEVBHAI                           | 17.01.25          | FAO                                    | A fatal animal accident occured to a Cow due to Cow was Running and her Horn got Stuck with Stayset Provided on AB Switch of 11 KV Mahakali Urban Feeder .Staywire Broken and upper part of Staywire Comes in Contact with Jumper of AB switch and Girder POle Due to Live Contact with Girder Pole leakage current passes through girder pole and cow accidentally comes in contact with girder pole .got electrocuted and died.  | Yet not received        | NA   | NA                                       | NEW STAY WIRE PROVIDED AND MAINTANANCE DONE   | 15000/ 25.2.2025  |
| 62      | Himatnagar / HIMATNAGAR / HMT R | KANKROL / RURAL                         | DESAI JIGARBHAI BABUBHAI                              | 17.01.25          | FAO                                    | A fatal animal accident occured to a Cow due to Cow was Running and her Horn got Stuck with Stayset Provided on AB Switch of 11 KV Mahakali Urban Feeder .Staywire Broken and upper part of Staywire Comes in Contact with Jumper of AB switch and Girder POle Due to Live Contact with Girder Pole leakage current passes through girder pole and cow accidentally comes in contact with girder pole .got electrocuted and died.  | Yet not received        | NA   | NA                                       | NEW STAY WIRE PROVIDED AND MAINTANANCE DONE   | 15000/ 25.2.2025  |
| 63      | Himatnagar / Modasa / MODASA-R2 | MEDHASAN / RURAL                        | Goswami Kirtigiri Babugiri                            | 20.02.25          | FHO                                    | During site inspection as per the statement of Eyewitness, the victim was gone to start the motor of well in his farm, meanwhile he came in contact with the open wire of starter and due to electric shock, he fell down on the spot. So he might have experienced electric shock due to come in contact with open wire of starter. There is no fault on UGVCL side. Detail cause of death will come to know after Doctor's PM report.  | Yet not received        | NA   | NA                                       | The Faulty Motor of ww was replaced and aware people about to use healthy equipment . | PENDING   |
| 64      | Himatnagar / IDAR / DESHOTAR    | GOLVADA / RURAL                         | Thakor Jyantiji kadvaji                               | 06.02.25          | FAO                                    | Cause of Accident: date 06/02/2025 @4.00pm suddenly Dry tree fallen on 11 kv line chodap ag and HT line wire broken At that time buffalo passing and come with contact of wire so Buffelow get electrocuted and died.  | Yet not received        | NA   | NA                                       | BROKEN CONDUCTOR REPAIR AND MAINTANANCE DONE  | PENDING   |
| 65      | Himatnagar / IDAR / KHEROJ      | PALIYABIYA / RURAL                      | Gamar Bhamarabhai Babubhai                            | 02.02.25          | NFHO                                   | A Non Fatal Human electrical accident outsider of Gamar Bhamarabhai Babubhaiwas occured on dated. 02.02.2025 time approx 03.30 PM.As per Police Repor tVictim was climbed on BORADI tree and suddenly touch with the line victim electrocuted and fallen below tree.victim sent to Poshina CHC and after primary treatment Dr.referred him to Ahmedabad Asarva civil hospital.d107.02.2025 site visited and Panchnama prepared .Further statement and investigation is under process as per facts which may different from police compain.Final investigation is under progress.   | Yet not received        | NA   | NA                                       | MAINTANANCE DONE  | PENDING   |
| 66      | Himatnagar / HIMATNAGAR / SALAL | PILUDRA / RURAL                         | PARAMAR KAUSHIKSINH LAXMANSINH                        | 24.02.25          | NFHD                                   | Victim went for attending of Ag complaint of transformer.He wearred helmet and removed all the d.o fuses, thenafter he climbed over the d.p structure, as per eye witness statement victim took seat over tc structure to attend fault suddenly huge spark and he fallen down from the TC structure. The eye witness & other one immediately took him to Prantij CHC & after that he was taken to Hope Hospital .It was a Single consumer transformer.<br>There is no any 11 kv tripping found on 11 kv piludara at feeder in 66 kv prantij ss .<br>Details investigation will be submitted after proper site verification.  | Yet not received        | NA   | NA                                       | Safety Awarness Camp Arranged   | PENDING   |
| 67      | Himatnagar / TALOD / SATHAMBA   | MEGHAPUR A KAMPA / RURAL                | BHARVAD VINUBHAI REVABHAI                             | 09.03.25          | FAO                                    | A MESSAGE RECEIVED FROM LOCAL VILAGERS AT APPROX 17:30 PM REGARDING ACCIDENT AT COMPALIN CENTRE UGVCL SATHAMBA. THE CONCERN OFFICER (J.E)HAD VISITED SITE AT MEGHAPURA KAMPA. THERE IS MEGHAPURA AG FEEDER THREE WIRE LOW TENTION LINE PASSING FROM PATEL RATILALABHAI GOVINDBHAI AG CONNECTION. ONE WIRE BROKEN & LAYING AT GROUND AT SAME TIME SOME HOW SHE COW CAME IN CANTACT WITH LIVE WIRE AND GOT ELECTROCUTED & DEAD ON SPOT- P.M REPORT AND OTHERS DETAILS INVESTIGATION REPORTS ARE AWAITED.   | Yet not received        | NA   | NA                                       | MAINTANANCE DONE  | PENDING   |
| 68      | Himatnagar / TALOD / SATHAMBA   | ZANKHARIYA / RURAL                      | SOLANKI KAILASHBEN JAGDISHBHAI                        | 19.03.25          | FHO                                    | ON DATED 19.03.2025 AROUND 20:00 HRS, FATAL HUMAN ACCIDENT WAS OCCURRED. MESSAGE RECEIVED FROM VILLAGE LOCAL PERSON. VICTIM CLIMBED UP 11 KV ZANKHARIYA AG FEEDER HAVING POLE NO 115/16/2. SOMEHOW VICTIM FELL DOWN OR MAY BE CAME IN CONTACT WITH LIVE WIRE AND GOT ELECTROCUTED AND DIED ON SPOT.  | Yet not received        | NA   | NA                                       | MAINTANANCE DONE  | PENDING   |
| 69      | Himatnagar / TALOD / BAYAD      | UDEPUR / RURAL                          | PATEL PRAKASHBHAI MAGANBHAI                           | 20.03.25          | FAO                                    | On Date 20March2025 At 5 Pm Approx Mr Patel Prakashbhai Maganbhais Bull Was Tied To Graze Green Grass In Patel Mihirbhai Shamalbhai's Farm Under 3 Phase 3 Wire Lt Line Of 11 Kv Gadh Ag Feeder Which Eminating Power From 66 Kv Akrund Ss At This Time Due To Heavy Wind Pressure Lt Wire Snapped And Fall Down On A Bull And Bull Came On Contact With Live Wire Got Electrocuted And Died On The Spot   | Yet not received        | NA   | NA                                       | BROKEN CONDUCTOR REPAIR AND MAINTANANCE DONE  | PENDING   |

| Sr. No. | Circle, Division, Subdivision  | Location of Accident and Rural or Urban | Name of Victim/Owner & Designation                             | Date of Occurance | Type of Accident FHD/NFHD/FHO/NFHO/FAO | Cause of Accident  | Findings of CEI/EI/ AEI | Remedies suggested by CEI / EI/ AEI in various cases | Whether the remedy suggested is complied | Action taken to avoid recurrence of such Accident.  | Amount of Compensation and Date of compensation paid (in Rs.) |
|---------|--------------------------------|---|--|-------------------|--|--|-------------------------|--|--|---|---|
| 1       | 2                              | 3                                       | 4  | 5                 | 6                                      | 7  | 8                       | 9  | 10                                       | 11  | 12  |
| 70      | Himatnagar / Modasa / MODASA-R | ITADI / RURAL                           | Rabari Hiramam Bhuraram  | 21.03.25          | FHO                                    | During site inspection as per the statement of Eyewitness, the victim was working on a grass cutter machine in the farm, meanwhile he came in contact with the motor of the grass cutter machine whose motor body is short. Due to shock he fell down on the spot. Victim might have experienced electric shock due to came in contact with short motor body. There is no fault on UGVCL side. Detail investigation under progress   | Yet not received        | NA   | NA                                       | MAINTANANCE DONE  | PENDING   |
| 71      | Himatnagar / Modasa / MODASA-R | RAKHIYAL / RURAL                        | Makwana Babsinh Pruthvisinh                                    | 26.03.25          | FAO                                    | Fatal Animal Accident occured to bullock of Makwana Babsinh Pruthvisinh at village :Rakhiyal Ta:Modasa Dist. Arvalli around 06:30 pm on date :26.03.2025. As per owner's statement, around 6:30pm , Bullocks were passing near 100KVA TC where water logging there due to of breakage of water pipeline. Momentary leakage current may be reflect on transformer center due to of any residential appliances were short and accident occured to bullock due to of wet land.At the time of investigation, on transformer center no leakage current found at transformer center till this time.Further Detail investigation under progress   | Yet not received        | NA   | NA                                       | MAINTANANCE DONE  | PENDING   |
| 72      | PLN,SIDHPUR,SIDHPUR-R          | BRAHMANVADA (RURAL)                     | THAKOR HARDIKKUMAR KIRTUJI                                     | 27.10.2024        | FHO                                    | in Brahmanvada village behind Dudh utpadak Sahkari dairy shri Patel Chaturbhai Bhudardas house behind iron shed. Date:27.10.2024 at the time approximate 10.30 am shri Thakor Hardikkumar Kirtiji,age appro.10 years kite fly on his rent house. And this time kite is fitted on 11 kv Chamunda jgy line so at time shir hardikkumar was stretching kite by 11 feet long aluminum rod and touch the conductor electrocuted and got shocked and fatal electrical accident occured.  | Yet not received        | NA   | NA                                       | People were educated to keep safe distance from Network   | 100000/ 07.01.2025  |
| 73      | PLN,SIDHPUR,KAKOSHI            | KAKOSHI (RURAL)                         | PARMAR JAYESHKUMAR JAYANTIBHAI                                 | 25.10.24          | FHO                                    | Victim was climbed on first floor for new home construction centing work , Then after he was taken 5 Amp switch plug borad for centing work, he dont know that plug board was damaged , so he was touched directly plug board and got electric shocked.  | Yet not received        | NA   | NA                                       | Accident occurred in private primises due to faulty inhouse wiring and premises owner are educated to rectify inhouse wiring and provide proper ELCB. |   |
| 74      | PLN,RADHANPUR,DEODAR 2         | DAUVA (RURAL)                           | SIDHRAJBHAI BHARATBHAI THAKOR                                  | 10.09.2024        | FHO                                    | AS PER PRESS NOTE IN DIVYA BHASKAR NEWS PAPER PALANPUR AVRUTI ON DTD 12.09.2024 ABOUT FATAL HUMAN ACCIDENT. AS PER PANCH STATEMENT SIDHRAJBHAI WAS NORMALLY USE THE BATTERY OPERATED ZATKA MACHINE TO SAVE STANDING CROP FROM ANIMALS ON THE DATE 10.09.2024 NIGHT TIME AROUND 12:30 SOME FAMILY MEMBERS WAS CALLING HIM ON HIS MOBILE NO AND HE WAS NOT PICKED UP THE CALL SO AFTER THAT SOME ONE FROM HIS FAMILY WAS CALLED TO THAKOR MADHUBEN BHUPATBHAI SHE IS ALSO LIVING THERE IN DIFF FARM HOUSE SO SHE WAS SEARCHING SIDHRAJBHAI IN FARM AND SHE FOUND WAS LAID DOWN AND DEAD NEAR THE FARM FENCING WHICH IS WIRED OF ZATKA MACHINE AND THEN AFTER THEIR FAMILY MEMBERS TOOK AWAY HIS BODY AT THEIR VILLAGE BHESANA SO HE MIGHT GOT THE ELECTRIC SHOCK OF BATTERY OPERATED ZATKA MACHINE AND ELECTROCUTED AND LAID DOWN AT SPOT. | Yet not received        | NA   | NA                                       | THERE IS NO ANY NEGLEGECE FOUND IN NETWORK . ITS VICTIME FAULT.   |   |
| 75      | PLN,PLN-2,DANTA                | Vasi (RURAL)                            | Manknojiya Allubhai Narsibhai & Manknojiya Mahmadbhai Allubhai | 30.10.2024        | FHO                                    | As per preliminary investigation victim and his son drive tractor with trolly in farm and passing under 11 KV Divdi AG that time in trolly extra extension of iron chenal touch to 11 KV Divdi AG live line and victim and his son electrocuted and 1 Human Fatal and 1 Non Fatal accident occurred. Detail investigation under process.   | Yet not received        | NA   | NA                                       | People were educated to keep safe distance from Network   |   |
| 76      | PLN,PLN-2,AMBAJI               | Bhanpur (RURAL)                         | Prajapti Maheshbhai chunabhai (urfe chunilal)                  | 26.10.2024        | FHO                                    | This information received from hadad police station on dated 16.11.2024 and Accident occurred on dated 26.10.2024, hence on site visit on dated 16.11.2024 no any physical evidence and spot found on accident place ,also no any eye witness present on today at place , Detail investigation the victim was try to take un authorized utilization of power from ag connection of Paraghi Harsanbhai khatarabhai 71043/10237/0 fuse board and can in touch with the live phase and electrocution.   | Yet not received        | NA   | NA                                       | inform consumer's not use unathorise power  |   |
| 77      | PLN,DEESA 2,THARAD 2           | Naroli (RURAL)                          | Owner Chauhan Ranaji Jorji                                     | 19.11.2024        | FAO                                    | Fatal animal electrical accident occurred to 2 nos Cow owner Chauhan Ranaji Jorji at Village: Naroli Ta: Tharad on dated:19.11.2024 @ 07.10 am .As per Site verification a Cow and a Calf came in contact with live broken Conductor of 11 KV Bhardasar JGY eminating from 66 KV Piluda SS .Conductor broken at Chauhan Ranji Jorji's farm.No any tripping recorded at 66 KV Piluda SS.Accident place is 15 KM away from SS.   | Yet not received        | NA   | NA                                       | Routine maintence of HT network is done.  | 23000/ 29.11.2024   |
| 78      | PLN,PLN-2,IQBALGADH            | Dholiya (RURAL)                         | Parthibhai Hirabhai Mansa & Bharatbhai Bhurabhai Mori          | 12.01.2025        | NFHO(E)                                | On dtd.12.01.2025,11.15 AM Parthibhai Hirabhai Mansa & Bharatbhai Bhurabhai Mori working on pole for LT open conductor to LT ABC conversion.while both touch nuetral wire of LT line both got electrocuted & getdown to land. And Non fatal accident occurred.reason under investigation   | Yet not received        | NA   | NA                                       | Line staff were educated to ensure power off postion and utilise safety gadgets before starting of work   |   |
| 79      | PLN,DEESA-1,BHILDI             | BALODHAR (RURAL)                        | Mrs. Sangitaben Bachuji Vaghela                                | 21.01.2025        | FHO                                    | The eyewitness reported that a pregnant lady cutting grass near the LT (Low Tension) line pole, came into contact with the earthing wire of the pole and received an electric shock.<br><br>A detailed investigation into the incident is ongoing<br><br>There is no Police FIR done and no PM carried out as per relatives statement  | Yet not received        | NA   | NA                                       | Earthing reactivation and maintenance is done   |   |

| Sr. No. | Circle, Division, Subdivision | Location of Accident and Rural or Urban | Name of Victim/Owner & Designation                    | Date of Occurance | Type of Accident FHD/NFHD/FHO/NFHO/FAO | Cause of Accident  | Findings of CEI/EI/ AEI | Remedies suggested by CEI / EI/ AEI in various cases | Whether the remedy suggested is complied | Action taken to avoid recurrence of such Accident.  | Amount of Compensation and Date of compensation paid (in Rs.) |
|---------|-------------------------------|---|---|-------------------|--|--|-------------------------|--|--|---|---|
| 1       | 2                             | 3                                       | 4   | 5                 | 6                                      | 7  | 8                       | 9  | 10                                       | 11  | 12  |
| 80      | PLN,DEESA-1,WAV               | Bhatvarvas (RURAL)                      | rajkumar chhedhi sardar                               | 27.01.2025        | FHO                                    | As per Primary report on Date-27.01.2025 The victim was Labour of Truck GJ-08-AU-5827 in which Banas dan fill in it, The truck driver parked the truck in front of the warehouse and below the 11 kv padan jgy line.Victim Climbing on Truck for unloading banas dan bags from truck in to warehouse. at that time victim Head touch with direct electric live wire of 11 kv padan jgy and got electrocuted, and died on the spot . During Site Visit at Jaloya ss no Tripping of 11 Kv padan jgy Feeder on Time12.30.   | Yet not received        | NA   | NA                                       | People were educated to keep safe distance from Network and Line clearance should be maintained as per regulation |   |
| 81      | PLN,PLN-2,AMBAJI              | Jetvas (RURAL)                          | Dalpatsinh Godaji Devra                               | 12.02.2025        | NFHO(E)                                | As per eye witness , shri Thakor Ratuji , village-Rupal,Ta- Vadgam, Contractor gang came at Jetvas khakhara khetra fall ,for TC replacement work.victim has not wear the safety gadgets and earthing not done at place.TC replacement work Supervision given to shri I.N.TaraL ALM.By mistake supervisor isolated wrong DO section which its appr.1.5 km far away from the accident location TC center.victim shri Dalpatsinh Godaji Devra climbed on a TC center & fitted kappi cumbler on TC center top angle,at that time his right hand touched on conductor .He got electrocuted and fallen down from the TC center.Our staff call the 108 and sifted at Ambaji civil hospital for further treatment.He is a stable condition.feeder tripping not recorded as per GETCO data. | Yet not received        | NA   | NA                                       | ACCIDENT DUE TO NEGLIGENCE OF EMPLOYEE & SHOW CAUSE ISSUED  |   |
| 82      | PLN,SIDHPUR,KA KOSHI          | DASHAWADA (RURAL)                       | DESAI BABUBHAI VARVABHAI'S COW                        | 13.02.2025        | FAO                                    | Dashawada indiranagr ww tc fancing near cow passing to road side and touched fancing and got electric shocked due to leakage current ww motor  | Yet not received        | NA   | NA                                       | The Faulty Motor of ww was replaced and aware people about to use healthy equipment .                             | 15000/ 01.04.2025   |
| 83      | PLN,PLN-2,DANTA               | Abhapura (RURAL)                        | Prajapati Ashokkumar Gobarbhai & Electrical Assistant | 01.03.2025        | NFHD (Mechanical)                      | As per statement of victim attending of single phase power off complain of name consumer Barad Navalsinh Kalusinh village - Abhapura,During attending consumer complaint victim work on transformer center and work completed after victim down from transformer center that time victim climbing twisted conductor use for transformer support (non use of nut bolt for supporting angle)that time this twisted conductor open from twist and victim fall down from transformer center and occur mechanical accident Details investigation is under process.  | Yet not received        | NA   | NA                                       | Aware to staff use of nut bolt for supporting angle   |   |
| 84      | PLN,PLN-2,DANTA               | Nagel (RURAL)                           | Kediben Bhanabhai Babubhai Kher                       | 11.03.2025        | FHO                                    | As per statement of owner of farm Thakor prakashkumar magaji victim Kediben Bhanabhai Babubhai Kher age : approx 55 years from Udaipur Rajasthan is doing labour crop farming work from week in this farm .on Date 11.03.2025 at 5:00 am she climb on 16 kva transformer structure at village -Nagel (Deravalu kheta)and touch live part of 11 KV Harigadh AG feeder and got shock and died . *victim comitted suicide due to internal family problems as per site report. *   | Yet not received        | NA   | NA                                       | Public is advised to do not climb to UGVCL HT/LT/TC unathorisely.   |   |

| Uttar Gujarat Vij Company Limited                         |                                     |                                     |                  |  |                        |           |  |   |
|---|-------------------------------------|-------------------------------------|------------------|--|------------------------|-----------|--|---|
| Year 2024-25 (Jan.-25 to March-25)                        |                                     |                                     |                  |  |                        |           |  |   |
| Performa SoP 003 B:                                       |                                     |                                     |                  |  |                        |           |  |   |
| APPENDIX - B  |                                     |                                     |                  |  |                        |           |  |   |
| REGISTER FOR COMPILING THE COMPLAINTS CLASSIFICATION WISE |                                     |                                     |                  |  |                        |           |  |   |
| Classification  | Pending complaints of previous Year | Complaints received during the Year | Total complaints | No. of complaints redressed during the month |                        |           | Balance complaints to be redressed (4) - (9) | Classification of complaints  |
|   |                                     |                                     |                  | Within stipulated time                       | Beyond stipulated time | Total     |  |   |
| 1   | 2                                   | 3                                   | 4 = 2 + 3        | 5  | 6                      | 7 = 5 + 6 | 8 = 7 - 4                                    | 9   |
| A(I)  | 0                                   | 23940                               | 23940            | 20435  | 3505                   | 23940     | 0  | Loose connections at meter, MCB or service line or from pole  |
| A(II)   | 0                                   | 7719                                | 7719             | 6793   | 926                    | 7719      | 0  | Interruption due to line breakdown  |
| A(III)  | 0                                   | 2573                                | 2573             | 2159   | 414                    | 2573      | 0  | No power complaint on account of blowing of HT/ DropOut (DO)/ LT fuse   |
| A(IV)   | 0                                   | 1793                                | 1793             | 1327   | 466                    | 1793      | 0  | Interruption due to failure of transformer or distribution transformer MCB  |
| A(V)  | 0                                   | 509                                 | 509              | 443  | 66                     | 509       | 0  | Load shedding/ schedule outages   |
| B(I)  | 0                                   | 261                                 | 261              | 147  | 114                    | 261       | 0  | Ordinary case, which requires no augmentation   |
| B(II)   | 0                                   | 351                                 | 351              | 286  | 65                     | 351       | 0  | Where augmentation is required  |
| B(III)  | 0                                   | 50                                  | 50               | 6  | 44                     | 50        | 0  | Harmonics related issue   |
| B(IV)   | 0                                   | 433                                 | 433              | 241  | 192                    | 433       | 0  | Neutral voltage related issue   |
| B(V)  | 0                                   | 1049                                | 1049             | 845  | 204                    | 1049      | 0  | Voltage variations related issue  |
| C(I)  | 0                                   | 2147                                | 2147             | 1694   | 453                    | 2147      | 0  | Stopped/Defective Meters.   |
| C(II)   | 0                                   | 311                                 | 311              | 218  | 93                     | 311       | 0  | Meter accuracy test (Fast/ Slow)  |
| C(III)  | 0                                   | 779                                 | 779              | 512  | 267                    | 779       | 0  | Burnt Meter   |
| C(IV)   | 0                                   | 30                                  | 30               | 30   | 0                      | 30        | 0  | Stolen Meter  |
| C(V)  | 0                                   | 1039                                | 1039             | 847  | 192                    | 1039      | 0  | Billing on average basis for more than two bills  |
| C(VI)   | 0                                   | 593                                 | 593              | 421  | 172                    | 593       | 0  | Meter boxes/ metering system  |
| D(I)  | 0                                   | 1246                                | 1246             | 932  | 314                    | 1246      | 0  | Loose Wires   |
| D(II)   | 0                                   | 188                                 | 188              | 152  | 36                     | 188       | 0  | Inadequate ground clearance   |
| E(I)  | 0                                   | 440                                 | 440              | 279  | 161                    | 440       | 0  | For current bills where no additional information is required   |
| E(II)   | 0                                   | 532                                 | 532              | 395  | 137                    | 532       | 0  | Where additional information relating to correctness of reading etc. is required  |
| E(III)  | 0                                   | 117                                 | 117              | 96   | 21                     | 117       | 0  | Final bill for vacation of premises/ change of occupancy  |
| E(IV)   | 0                                   | 251                                 | 251              | 169  | 82                     | 251       | 0  | Change of Tariff  |
| F(I)  | 0                                   | 205                                 | 205              | 152  | 53                     | 205       | 0  | Where extension of LT line up to 150 Metre is required  |
| F(II)   | 0                                   | 129                                 | 129              | 92   | 37                     | 129       | 0  | Where extension of LT line of more than 150 Metre and/or augmentation of distribution transformer is required                       |
| F(III)  | 0                                   | 298                                 | 298              | 193  | 105                    | 298       | 0  | Where erection of new distribution transformer is required  |
| F(IV)   | 0                                   | 60                                  | 60               | 41   | 19                     | 60        | 0  | Where erection of new HT line and distribution transformer is required and/ or existing HT line network is required to be augmented |
| F(V)  | 0                                   | 0                                   | 0                | 0  | 0                      | 0         | 0  | Where EHT level line and/ or Sub-station is required to be erected and/ or augmented  |
| F(VI)   | 0                                   | 1153                                | 1153             | 904  | 249                    | 1153      | 0  | Modification in connected load  |
| F(VII)  | 0                                   | 1930                                | 1930             | 1601   | 329                    | 1930      | 0  | Name change/reconnection/ change of category  |
| F(VIII)   | 0                                   | 42                                  | 42               | 28   | 14                     | 42        | 0  | In case connection is denied after payment against demand note  |
| F(IX)   | 0                                   | 291                                 | 291              | 213  | 78                     | 291       | 0  | Transfer of connection  |
| G   | 0                                   | 1039                                | 1039             | 648  | 391                    | 1039      | 0  | Request for reconnection/ consumer wanting disconnection  |
| H   | 0                                   | 248                                 | 248              | 220  | 28                     | 248       | 0  | Refund of amount due in regard to temporary connection  |
| I   | 0                                   | 281                                 | 281              | 226  | 55                     | 281       | 0  | Street Light complaint  |
| J   | 0                                   | 3370                                | 3370             | 2898   | 472                    | 3370      | 0  | Others  |
| Total   | 0                                   | 55397                               | 55397            | 45643  | 9754                   | 55397     | 0  |   |

# Uttar Gujarat Vij Company Limited

Year 2024-25 (Jan.-25 to March-25)

Performa SoP 004

| Sr. No. | Actions or steps carried out by UGVCL towards public awareness in the quarter                              | Likely number of consumers influenced | Details about the media      |
|---------|--|---------------------------------------|------------------------------|
| 1       | Display board of SOP at circle, Division & S/Dn  | 125715                                | Notice Board                 |
| 2       | Display board of Name of information officers under RTI Act 2005 at Circle,Division,Sub- division offices. | 122323                                | Notice Board                 |
| 3       | Consumer care centers at various places  | 133315                                | Verbal & Notice Board at CCC |
| 4       | Advertisement through Daily News papers  | 263759                                | Daily News papers            |
| 5       | Pamphlets distributed among public   | 312018                                | Pamphlets                    |
| 6       | Advertisement through slide in TV / Banners  | 198346                                | T V Channels                 |
| 7       | On Web site of Uttar Gujarat Vij Company Limited   | 325999                                | Internet                     |
| 8       | Through Regular Energy Bills   | 2120722                               | Energy Bill                  |
| 9       | Others   | 325                                   | CD                           |

## Uttar Gujarat Vij Company Limited

Year 2024-25 (Jan.-25 to March-25)

Performa SoP 005 : Failure of Distribution Transformer.

| Sr. No.      | No. of existing Distribution transformer at the start of the Quarter | No.of Distribution transformers added during the Quarter | Total number of Distribution transformers | Total number of Distribution transformer failed during the Quarter | % failure rate of Distribution transformer |
|--------------|--|--|---|--|--|
|              | A  | B  | C=A+B                                     | D  | E = (D) * 100/C                            |
| 1            | 435731   | 5368   | 441099                                    | 3864   | 0.88                                       |
| <u>Total</u> | 435731   | 5368   | 441099                                    | 3864   | 0.88                                       |

## Uttar Gujarat Vij Company Limited

Year 2024-25 (Oct.-24 to March-25)

### Performa SoP 007: Compliance of Sample Test result for Neutral Voltage

| Sr. No | Category of consumers | Sample Size<br>(Numbers) | Standard specified<br>in regulations | Non-Deviation of results<br>from the sample test<br>(Numbers) | % age compliance  |
|--------|-----------------------|--------------------------|--------------------------------------|---|-------------------|
|        |                       |                          |                                      |   | (6) = (5)*100/(3) |
| 1      | 2                     | 3                        | 4                                    | 5   | 6                 |
|        | <b>LT consumers</b>   |                          |                                      |   |                   |
| 1      | Domestic              | 96624                    | 2%                                   | 1032  | 1.07              |
| 2      | Commercial            | 12267                    | 2%                                   | 140   | 1.14              |
| 3      | Industrial            | 3386                     | 2%                                   | 24  | 0.71              |
| 4      | Agricultural          | 34179                    | 2%                                   | 728   | 2.13              |
| 5      | Public water works    | 2082                     | 2%                                   | 25  | 1.20              |
|        | <b>HT consumers</b>   | 0                        |                                      | 0   |                   |
| 6      | HT Industrial         | 2206                     | 2%                                   | 15  | 0.68              |



# Uttar Gujarat Vij Company Limited

Year 2024-25 (Oct.-24 to March-25)

Performa SoP 008: Compliance of Sample Test Report for voltage variations

| 1                  | 2                        | 3                                  | 4  | 5                 |
|--------------------|--------------------------|------------------------------------|--|-------------------|
| Voltage Level      | Sample Size<br>(numbers) | Limit or<br>prescribed<br>standard | Non-Deviation of<br>results from the<br>sample test<br>(Numbers) |                   |
|                    |                          |                                    |  | % age compliance  |
|                    |                          |                                    |  | (5) = (4)*100/(2) |
| Low Voltage        | 8432                     | +6% to -6%                         | 102  | 1.21              |
| High Voltage       | 1252                     | +6% to -9%                         | 7  | 0.56              |
| Extra High Voltage | 13                       | +10% to -12.5%                     | 0  | 0.00              |

# Uttar Gujarat Vij Company Limited

Year 2024-25 (Oct.-24 to March-25)

Performa SoP 009: Compliance of Sample Test result for Harmonics

| 1      | 2                     | 3                     | 4                            | 5  | 6                 |
|--------|-----------------------|-----------------------|------------------------------|--|-------------------|
| Sr. No | Category of consumers | Sample size (Numbers) | Limit or prescribed standard | Non- Deviation of results from the sample test (Numbers) | %age compliance   |
|        |                       |                       |                              |  | (6) = (5)*100/(3) |
| 1      | LT consumers          | 8367                  | 3.50%                        | 18   | 0.22              |
| 2      | HT consumers          | 232                   | 3.00%                        | 4  | 1.72              |
| 3      | EHT consumers         | 3                     | 3.00%                        | 0  | 0.00              |

## Uttar Gujarat Vij Company Limited

Year 2024-25 (Jan.-25 to March-25)

### SoP 010 - A : System Average Interruption Frequency Index (SAIFI) for AG. Dominant Category

| Sr. No | Month  | Number of Sustained Interruptions during the Reporting Period = Ai | Number of Interrupted Customers for Sustained Interruption events during the Reporting Period = Ni | Total number of Customers Served for the Areas = Nt | Total Number of Interrupted Customers for Sustained Interruption events during the Reporting Period = $\Sigma (Ai \times Ni)$ | SAIFI = $\Sigma (Ai \times Ni) / Nt$ |
|--------|--------|--|--|---|---|--------------------------------------|
| 1      | 2      | 3  | 4  | 5   | 6 = $\Sigma (3 \times 4)$   | 7 = 6 / 5                            |
| 1      | Jan-25 | 19803  | 576158   | 690333  | 4646951   | 6.73                                 |
| 2      | Feb-25 | 21065  | 531941   | 693757  | 2969209   | 4.28                                 |
| 3      | Mar-25 | 21485  | 585224   | 694342  | 5346376   | 7.70                                 |
|        | Total  | 62353  | 1693323  | 2078432   | 12962536  | 6.24                                 |

### SoP 011 : System Average Interruption Duration Index (SAIDI) for AG. Dominant category

| Sr. No | Month  | Number of Sustained Interruptions during the Reporting Period = Ai | Total Outage Duration | Restoration time for each Interruption Event = Ri | Number of Interrupted Customers for Sustained Interruption events during the Reporting Period = Ni | Total Customer Interruption Duration = $Ri \times Ni$ | Total Number of Customers Served for the Areas = Nt | Cumulative Customer Interruptions Duration = $\Sigma (Ri \times Ni)$ | SAIDI = $\Sigma (Ri \times Ni) / Nt$ |
|--------|--------|--|-----------------------|---|--|---|---|--|--------------------------------------|
|        |        | Nos  | Hr : Min              | Hr : Min  | Nos  | Hr : Min  | Nos   | Hr : Min   | Hr : Min                             |
| 1      | 2      | 3  | 4                     | 5 = 4 / 3   | 6  | 7 = 5 * 6   | 8   | 9 = $\Sigma (5 \times 6)$  | 10 = 9 / 8                           |
| 1      | Jan-25 | 19803  | 20128:55              | 1:00:59   | 576158   | 585640:22:34  | 690333  | 4170283:37   | 6:02                                 |
| 2      | Feb-25 | 21065  | 13344:45              | 0:38:01   | 531941   | 336986:27:15  | 693757  | 2756000:03   | 3:58                                 |
| 3      | Mar-25 | 21485  | 18953:14              | 0:52:56   | 585224   | 516261:54:17  | 694342  | 3995838:28   | 5:45                                 |
|        | Total  | 62353  | 52426:54              | 0:50:27   | 1693323  | 1438888:44:07   | 2078432   | 10922122:08  | 5:15                                 |

### SoP 012 : Momentary Average Interruption Frequency Index (MAIFI) for AG. Dominant category

| Sr. No | Month  | Total Number of Momentary interruptions = Imi | Total Number of Consumers affected due to Momentary Interruption Events during the Reporting Period = Nmi | Number of Customer Momentary Interruptions = $Imi \times Nmi$ | Total Number of Customers Served for the Areas = Nt | Cumulative Momentary Customer Interruptions = $\Sigma (Imi \times Nmi)$ | MAIFI = $\Sigma (Imi \times Nmi) / Nt$ |
|--------|--------|---|---|---|---|---|--|
| 1      | 2      | 3   | 4   | 5 = 3 * 4   | 6   | 7 = $\Sigma (3 \times 4)$   | 8=7/6                                  |
| 1      | Jan-25 | 31604   | 641488  | 20273586752   | 690333  | 7586870   | 10.99                                  |
| 2      | Feb-25 | 21065   | 612235  | 12896730275   | 693757  | 5296742   | 7.63                                   |
| 3      | Mar-25 | 37910   | 657948  | 24942808680   | 694342  | 9366364   | 13.49                                  |
|        | Total  | 90579   | 1911671   | 173157247509  | 2078432   | 22249976  | 10.71                                  |

### SoP 013 – : Customer Average Interruption Duration Index (CAIDI) for AG. Dominant category

| Sr. No | Month  | Total Number of Sustained Interruptions during the Reporting Period = $\Sigma Ai$ | Total Restoration time for Interruption Events = $\Sigma Ri$ | Total Number of Interrupted Customers for Sustained Interruption events during the Reporting Period = $\Sigma Ni$ | CAIDI= $\Sigma (Ri \times Ni) / \Sigma (Ai \times Ni)$ = SAIDI/ SAIFI |
|--------|--------|---|--|---|---|
| 1      | 2      | 3   | 4  | 5   | 6 = $(4 \times 5) / (3 \times 5)$                                     |
| 1      | Jan-25 | 19803   | 20128:55   | 576158  | 0:53  |
| 2      | Feb-25 | 21065   | 13344:45   | 531941  | 0:55  |
| 3      | Mar-25 | 21485   | 18953:14   | 585224  | 0:44  |
|        | Total  | 62353   | 52426:54   | 1693323   | 0:50  |

## Uttar Gujarat Vij Company Limited

Year 2024-25 (Jan.-25 to March-25)

### SoP 010 - A : System Average Interruption Frequency Index (SAIFI) for JGY Dominant Category

| Sr. No | Month  | Number of Sustained Interruptions during the Reporting Period = Ai | Number of Interrupted Customers for Sustained Interruption events during the Reporting Period = Ni | Total number of Customers Served for the Areas = Nt | Total Number of Interrupted Customers for Sustained Interruption events during the Reporting Period = $\sum (Ai \times Ni)$ | SAIFI = $\sum (Ai \times Ni) / Nt$ |
|--------|--------|--|--|---|---|------------------------------------|
| 1      | 2      | 3  | 4  | 5   | 6 = $\sum (3 \times 4)$   | 7 = 6 / 5                          |
| 1      | Jan-25 | 3471   | 1685455  | 2208010   | 6861413   | 3.11                               |
| 2      | Feb-25 | 2259   | 1475876  | 2212373   | 4302561   | 1.94                               |
| 3      | Mar-25 | 3103   | 1518217  | 2216729   | 5509530   | 2.49                               |
| Total  |        | 8833   | 4679548  | 6637112   | 16673504  | 2.51                               |

### SoP 011 : System Average Interruption Duration Index (SAIDI) for JGY Dominant category

| Sr. No | Month  | Number of Sustained Interruptions during the Reporting Period = Ai | Total Outage Duration | Restoration time for each Interruption Event = Ri | Number of Interrupted Customers for Sustained Interruption events during the Reporting Period = Ni | Total Customer Interruption Duration = $Ri \times Ni$ | Total Number of Customers Served for the Areas = Nt | Cumulative Customer Interruptions Duration = $\sum (Ri \times Ni)$ | SAIDI = $\sum (Ri \times Ni) / Nt$ |
|--------|--------|--|-----------------------|---|--|---|---|--|------------------------------------|
|        |        | Nos  | Hr : Min              | Hr : Min  | Nos  | Hr : Min  | Nos   | Hr : Min   | Hr : Min                           |
| 1      | 2      | 3  | 4                     | 5 = 4 / 3   | 6  | 7 = 5 * 6   | 8   | 9 = $\sum (5 \times 6)$  | 10 = 9 / 8                         |
| 1      | Jan-25 | 3471   | 2671:44               | 0:46:11   | 1685455  | 2671:44:00  | 2208010   | 5169250:34   | 2:20                               |
| 2      | Feb-25 | 2259   | 2217:30               | 0:58:54   | 1475876  | 2217:30:00  | 2212373   | 3941382:20   | 1:46                               |
| 3      | Mar-25 | 3103   | 2357:06               | 0:45:35   | 1518217  | 2357:06:00  | 2216729   | 4039353:14   | 1:49                               |
| Total  |        | 8833   | 7246:20               | 0:49:13   | 4679548  | 7246:20:00  | 6637112   | 13149986:08  | 1:58                               |

### SoP 012 : Momentary Average Interruption Frequency Index (MAIFI) for JGY Dominant category

| Sr. No | Month  | Total Number of Momentary Interruptions = Imi | Total Number of Consumers affected due to Momentary Interruption Events during the Reporting Period = Nmi | Number of Customer Momentary Interruptions = $Imi \times Nmi$ | Total Number of Customers Served for the Areas = Nt | Cumulative Momentary Customer Interruptions = $\sum (Imi \times Nmi)$ | MAIFI = $\sum (Imi \times Nmi) / Nt$ |
|--------|--------|---|---|---|---|---|--------------------------------------|
| 1      | 2      | 3   | 4   | 5 = 3 * 4   | 6   | 7 = $\sum (3 \times 4)$   | 8=7/6                                |
| 1      | Jan-25 | 7840  | 2049022   | 16064332480   | 2208010   | 18297704  | 8.29                                 |
| 2      | Feb-25 | 4395  | 1884500   | 8282377500  | 2212373   | 9781685   | 4.42                                 |
| 3      | Mar-25 | 7547  | 2027760   | 15303504720   | 2216729   | 16309513  | 7.36                                 |
| Total  |        | 19782   | 5961282   | 117926080524  | 6637112   | 44388902  | 6.69                                 |

### SoP 013 -- : Customer Average Interruption Duration Index (CAIDI) for JGY Dominant category

| Sr. No | Month  | Total Number of Sustained Interruptions during the Reporting Period = $\sum Ai$ | Total Restoration time for Interruption Events = $\sum Ri$ | Total Number of Interrupted Customers for Sustained Interruption events during the Reporting Period = $\sum Ni$ | CAIDI= $\sum (Ri \times Ni) / \sum (Ai \times Ni)$ = SAIDI/ SAIFI |
|--------|--------|---|--|---|---|
| 1      | 2      | 3   | 4  | 5   | 6 = $(4 \times 5) / (3 \times 5)$                                 |
| 1      | Jan-25 | 3471  | 2671:44  | 1685455   | 0:45  |
| 2      | Feb-25 | 2259  | 2217:30  | 1475876   | 0:54  |
| 3      | Mar-25 | 3103  | 2357:06  | 1518217   | 0:43  |
| Total  |        | 8833  | 7246:20  | 4679548   | 0:47  |

## Uttar Gujarat Vij Company Limited

**Year 2024-25 (Jan.-25 to March-25)**

**SoP 010 - A : System Average Interruption Frequency Index (SAIFI) for other than Ag & JGY Dominant Category**

| Sr. No | Month  | Number of Sustained Interruptions during the Reporting Period = Ai | Number of Interrupted Customers for Sustained Interruption events during the Reporting Period = Ni | Total number of Customers Served for the Areas = Nt | Total Number of Interrupted Customers for Sustained Interruption events during the Reporting Period = $\Sigma (Ai \times Ni)$ | SAIFI = $\Sigma (Ai \times Ni) / Nt$ |
|--------|--------|--|--|---|---|--------------------------------------|
| 1      | 2      | 3  | 4  | 5   | 6 = $\Sigma (3 \times 4)$   | 7 = 6 / 5                            |
| 1      | Jan-25 | 1645   | 873993   | 1459691   | 3381809   | 2.32                                 |
| 2      | Feb-25 | 1161   | 737113   | 1460883   | 1790630   | 1.23                                 |
| 3      | Mar-25 | 1291   | 775620   | 1466408   | 2208793   | 1.51                                 |
| Total  |        | 4097   | 2386726  | 4386982   | 7381232   | 1.68                                 |

**SoP 011 : System Average Interruption Duration Index (SAIDI) for other than Ag & JGY Dominant category**

| Sr. No | Month  | Number of Sustained Interruptions during the Reporting Period = Ai | Total Outage Duration | Restoration time for each Interruption Event = Ri | Number of Interrupted Customers for Sustained Interruption events during the Reporting Period = Ni | Total Customer Interruption Duration = Ri x Ni | Total Number of Customers Served for the Areas = Nt | Cumulative Customer Interruptions Duration = $\Sigma (Ri \times Ni)$ | SAIDI = $\Sigma (Ri \times Ni) / Nt$ |
|--------|--------|--|-----------------------|---|--|--|---|--|--------------------------------------|
|        |        | Nos  | Hr : Min              | Hr : Min  | Nos  | Hr : Min                                       | Nos   | Hr : Min   | Hr : Min                             |
| 1      | 2      | 3  | 4                     | 5 = 4 / 3   | 6  | 7 = 5 * 6                                      | 8   | 9 = $\Sigma (5 \times 6)$  | 10 = 9 / 8                           |
| 1      | Jan-25 | 1645   | 1357:24               | 0:49:31   | 873993   | 1357:24:00                                     | 1459691   | 1965501:38   | 1:20                                 |
| 2      | Feb-25 | 1161   | 1115:59               | 0:57:40   | 737113   | 1115:59:00                                     | 1460883   | 1122706:20   | 0:46                                 |
| 3      | Mar-25 | 1291   | 1031:00               | 0:47:55   | 775620   | 1031:00:00                                     | 1466408   | 1169064:51   | 0:47                                 |
| Total  |        | 4097   | 3504:23               | 0:51:19   | 2386726  | 3504:23:00                                     | 4386982   | 4257272:49   | 0:58                                 |

**SoP 012 : Momentary Average Interruption Frequency Index (MAIFI) for other than Ag & JGY Dominant category**

| Sr. No | Month  | Total Number of Momentary interruptions = Imi | Total Number of Consumers affected due to Momentary Interruption Events during the Reporting Period = Nmi | Number of Customer Momentary Interruptions = IMi * Nmi | Total Number of Customers Served for the Areas = Nt | Cumulative Momentary Customer Interruptions = $\Sigma (Imi \times Nmi)$ | MAIFI = $\Sigma (Imi \times Nmi) / Nt$ |
|--------|--------|---|---|--|---|---|--|
| 1      | 2      | 3   | 4   | 5 = 3 * 4  | 6   | 7 = $\Sigma (3 \times 4)$   | 8=7/6                                  |
| 1      | Jan-25 | 2968  | 1172574   | 3480199632   | 1459691   | 7048285   | 4.83                                   |
| 2      | Feb-25 | 1666  | 1020849   | 1700734434   | 1460883   | 3391894   | 2.32                                   |
| 3      | Mar-25 | 2284  | 2027760   | 4631403840   | 1466408   | 3987686   | 2.72                                   |
| Total  |        | 6918  | 4221183   | 29202143994  | 4386982   | 14427865  | 3.29                                   |

**SoP 013 – : Customer Average Interruption Duration Index (CAIDI) for other than AG & JGY Dominant category**

| Sr. No | Month  | Total Number of Sustained Interruptions during the Reporting Period = $\Sigma Ai$ | Total Restoration time for Interruption Events = $\Sigma Ri$ | Total Number of Interrupted Customers for Sustained Interruption events during the Reporting Period = $\Sigma Ni$ | CAIDI= $\Sigma (Ri \times Ni) / \Sigma (Ai \times Ni)$ = SAIDI/ SAIFI |
|--------|--------|---|--|---|---|
| 1      | 2      | 3   | 4  | 5   | 6 = $(4 \times 5) / (3 \times 5)$                                     |
| 1      | Jan-25 | 1645  | 1357:24  | 873993  | 0:34  |
| 2      | Feb-25 | 1161  | 1115:59  | 737113  | 0:37  |
| 3      | Mar-25 | 1291  | 1031:00  | 775620  | 0:31  |
| Total  |        | 4097  | 3504:23  | 2386726   | 0:34  |

| Uttar Gujarat Vij Company Limited   |        |   |   |   |   |   |   |  |                                      |
|---|--------|---|---|---|---|---|---|--|--------------------------------------|
| Year 2024-25 (Jan.-25 to March-25)  |        |   |   |   |   |   |   |  |                                      |
| SoP 010 - A : System Average Interruption Frequency Index (SAIFI) for Overall Dominant Category |        |   |   |   |   |   |   |  |                                      |
| Sr. No  | Month  | Number of Sustained Interruptions during the Reporting Period = Ai                | Number of Interrupted Customers for Sustained Interruption events during the Reporting Period = Ni        | Total number of Customers Served for the Areas = Nt   | Total Number of Interrupted Customers for Sustained Interruption events during the Reporting Period = $\Sigma (Ai \times Ni)$ | SAIFI = $\Sigma (Ai \times Ni) / Nt$                                    |   |  |                                      |
| 1   | 2      | 3   | 4   | 5   | $6 = \Sigma (3 \times 4)$   | $7 = 6 / 5$   |   |  |                                      |
| 1   | Jan-25 | 24919   | 3135606   | 4358034   | 14890173  | 3.42  |   |  |                                      |
| 2   | Feb-25 | 24485   | 2744930   | 4367013   | 9062400   | 2.08  |   |  |                                      |
| 3   | Mar-25 | 25879   | 2879061   | 4377479   | 13064699  | 2.98  |   |  |                                      |
| Total   |        | 75283   | 8759597   | 13102526  | 37017272  | 2.83  |   |  |                                      |
| SoP 011 : System Average Interruption Duration Index (SAIDI) for Overall Dominant category      |        |   |   |   |   |   |   |  |                                      |
| Sr. No  | Month  | Number of Sustained Interruptions during the Reporting Period = Ai                | Total Outage Duration   | Restoration time for each Interruption Event = Ri   | Number of Interrupted Customers for Sustained Interruption events during the Reporting Period = Ni                            | Total Customer Interruption Duration = Ri x Ni                          | Total Number of Customers Served for the Areas = Nt | Cumulative Customer Interruptions Duration = $\Sigma (Ri \times Ni)$ | SAIDI = $\Sigma (Ri \times Ni) / Nt$ |
|   |        | Nos   | Hr : Min  | Hr : Min  | Nos   | Hr : Min  | Nos   | Hr : Min   | Hr : Min                             |
| 1   | 2      | 3   | 4   | $5 = 4 / 3$   | 6   | $7 = 5 * 6$   | 8   | $9 = \Sigma (5 \times 6)$  | $10 = 9 / 8$                         |
| 1   | Jan-25 | 24919   | 24158:03  | 0:58:10   | 3135606   | 24158:03:00   | 4358034   | 11305035:49  | 2:35                                 |
| 2   | Feb-25 | 24485   | 16678:14  | 0:40:52   | 2744930   | 16678:14:00   | 4367013   | 7820088:43   | 1:47                                 |
| 3   | Mar-25 | 25879   | 22341:20  | 0:51:48   | 2879061   | 22341:20:00   | 4377479   | 9204256:33   | 2:06                                 |
| Total   |        | 75283   | 63177:37  | 0:50:21   | 8759597   | 63177:37:00   | 13102526  | 28329381:05  | 2:09                                 |
| SoP 012 : Momentary Average Interruption Frequency Index (MAIFI) for Overall Dominant category  |        |   |   |   |   |   |   |  |                                      |
| Sr. No  | Month  | Total Number of Momentary interruptions = Imi                                     | Total Number of Consumers affected due to Momentary Interruption Events during the Reporting Period = Nmi | Number of Customer Momentary Interruptions = Imi * Nmi  | Total Number of Customers Served for the Areas = Nt   | Cumulative Momentary Customer Interruptions = $\Sigma (Imi \times Nmi)$ | MAIFI = $\Sigma (Imi \times Nmi) / Nt$              |  |                                      |
| 1   | 2      | 3   | 4   | $5 = 3 * 4$   | 6   | $7 = \Sigma (3 \times 4)$   | $8=7/6$   |  |                                      |
| 1   | Jan-25 | 42412   | 3863084   | 163841118608  | 4358034   | 32932859  | 7.56  |  |                                      |
| 2   | Feb-25 | 27126   | 3517584   | 95417983584   | 4367013   | 18470321  | 4.23  |  |                                      |
| 3   | Mar-25 | 47741   | 4713468   | 225025675788  | 4377479   | 29663563  | 6.78  |  |                                      |
| Total   |        | 117279  | 12094136  | 1418388175944   | 13102526  | 81066743  | 6.19  |  |                                      |
| SoP 013 -- : Customer Average Interruption Duration Index (CAIDI) for Overall category          |        |   |   |   |   |   |   |  |                                      |
| Sr. No  | Month  | Total Number of Sustained Interruptions during the Reporting Period = $\Sigma Ai$ | Total Restoration time for Interruption Events = $\Sigma Ri$  | Total Number of Interrupted Customers for Sustained Interruption events during the Reporting Period = $\Sigma ni$ | CAIDI= $\Sigma (Ri \times Ni) / \Sigma (Ai \times Ni)$ = SAIDI/ SAIFI   |   |   |  |                                      |
| 1   | 2      | 3   | 4   | 5   | $6 = (4 \times 5) / (3 \times 5)$   |   |   |  |                                      |
| 1   | Jan-25 | 24919   | 24158:03  | 3135606   | 0:45  |   |   |  |                                      |
| 2   | Feb-25 | 24485   | 16678:14  | 2744930   | 0:51  |   |   |  |                                      |
| 3   | Mar-25 | 25879   | 22341:20  | 2879061   | 0:42  |   |   |  |                                      |
| Total   |        | 75283   | 63177:37  | 8759597   | 0:45  |   |   |  |                                      |

# Uttar Gujarat Vij Company Ltd ,Mehsana

Half Year : 2nd (October-24 to March-25)

YEAR: 2024-25

## Performa SoP 014: Statement Showing the ATC losses, collection efficiency and Billing Efficiency

| Qtr.        | Months    | Units input<br>(Mus) | Units Billed<br>(Mus) | Billing<br>Efficiency | Revenue<br>Billed<br>(Rs. Crore) | Revenue<br>Collected (Rs.<br>Crore) | Collection<br>Efficiency* % | Business<br>Efficiency | AT & C<br>Losses % |
|-------------|-----------|----------------------|-----------------------|-----------------------|----------------------------------|-------------------------------------|-----------------------------|------------------------|--------------------|
|             |           | A                    | B                     | $C=(B/A)*100$         | D                                | E                                   | $F=(E/D)*100$               | $G=(C*F)/100$          | $H=100-G$          |
| III         | Oct-24    | 2678.544             | 2659.733              | 99.30                 | 1558.382                         | 1899.492                            | 100.00                      | 99.30                  | 0.70               |
|             | Nov-24    | 2687.033             | 2651.287              | 98.67                 | 1417.283                         | 1859.385                            | 100.00                      | 98.67                  | 1.33               |
|             | Dec-24    | 2864.622             | 2727.359              | 95.21                 | 1413.221                         | 1704.533                            | 100.00                      | 95.21                  | 4.79               |
|             | Sub Total | 8230.199             | 8038.379              | 97.67                 | 4388.886                         | 5463.410                            | 100.00                      | 97.67                  | 2.33               |
| IV          | Jan-25    | 2939.851             | 2807.636              | 95.50                 | 1540.289                         | 1543.708                            | 100.00                      | 95.50                  | 4.50               |
|             | Feb-25    | 2686.339             | 2736.601              | 101.87                | 1352.679                         | 1741.060                            | 100.00                      | 101.87                 | -1.87              |
|             | Mar-25    | 3059.941             | 2863.002              | 93.56                 | 1449.133                         | 1614.611                            | 100.00                      | 93.56                  | 6.44               |
|             | Sub Total | 8686.131             | 8407.238              | 96.79                 | 4342.101                         | 4899.379                            | 100.00                      | 96.79                  | 3.21               |
| Grand Total |           | 16916.331            | 16445.617             | 97.22                 | 8730.987                         | 10362.789                           | 100.00                      | 97.22                  | 2.78               |

\* Collection Efficiency above 100% is taken as 100%

## Uttar Gujarat Vij Company Limited

Year 2024-25 (Jan.-25 to March-25)

Performa SoP 015 : Meter faults

| Consumer Category | No. of faulty meters at the start of the Quarter | No. of faulty meters added during the Quarter | Total No. of defective / faulty meter | No. of faulty Meters repaired and replaced | No. of faulty meters pending at the end of the Quarter |
|-------------------|--|---|---------------------------------------|--|--|
|                   | 1  | 2   | 3=2+1                                 | 4  | 5=3-4  |
| Single Phase      | 5006   | 22711   | 27717                                 | 23948                                      | 3769   |
| Three Phase       | 4111   | 8995  | 13106                                 | 8365                                       | 4741   |
| HT                | 0  | 0   | 0                                     | 0  | 0  |
| <b>Total</b>      | <b>9117</b>                                      | <b>31706</b>                                  | <b>40823</b>                          | <b>32313</b>                               | <b>8510</b>  |



| Uttar Gujarat Vij Company Limited       |  |   |              |              |   |                      |                   |
|---|--|---|--------------|--------------|---|----------------------|-------------------|
| Year 2024-25 (Jan.-25 to March-25)      |  |   |              |              |   |                      |                   |
| Performa SoP 016 : Compensation details |  |   |              |              |   |                      |                   |
| COMPENSATION DETAILS                    |  |   |              |              |   |                      |                   |
| Sr. No.                                 | Service Area   | Compensation payable to consumer for the period of default in case of violation of standard   | Claimed      |              | Payable                                       |                      |                   |
|   |  |   | No. of cases | Amount (Rs.) | No. of cases in which compensation is payable | Amount payable (Rs.) | Amount paid (Rs.) |
| 1                                       | Registration of complaint and intimation of Unique complaint Number to the Complainant   | Rs. 50/- for each default   | Nil          |              |   | Nil                  |                   |
| 2                                       | Issuance of Demand Note for New Connection, Load Enhancement, Shifting of connection at other premises, Conversion of Service, Temporary Supply, Shifting of Service Connection in exiting premises, Deviation of line and Shifting of equipments. | Rs. 50 for each day of default.   |              |              |   |                      |                   |
| 3                                       | New Connection, Load Enhancement, Shifting of connection at other premises and Conversion of Service where no Network erection and/or augmentation is required.  | Rs. 50 for each day of default.   |              |              |   |                      |                   |
| 4                                       | New Connection, Load Enhancement, Shifting of connection at other premises and Conversion of Service where Network erection and/or augmentation is required.   | Rs. 50 for each day of default.   |              |              |   |                      |                   |
| 5                                       | Release of temporary supply  | Rs. 50 for each day of default.   |              |              |   |                      |                   |
| 6                                       | Shifting of meter/services in the existing premises  | Rs. 50 for each day of default.   |              |              |   |                      |                   |
| 7                                       | Shifting of LT/HT lines  |   |              |              |   |                      |                   |
| 8                                       | Shifting of Transformer structures   |   |              |              |   |                      |                   |
| 9                                       | Settlement of amount for refunding of excess amount after completion of work.  | Rs. 50 for each day of default.   |              |              |   |                      |                   |
| 10                                      | Transfer of Service Connection with respect to change of name or change of ownership   |   |              |              |   |                      |                   |
| 11                                      | Application from consumer requesting Change in Tariff Class/Category.  | Rs. 50 for each day of default.   |              |              |   |                      |                   |
| 12                                      | Complaint Related to Billing   | Rs. 50 for each day of default.   |              |              |   |                      |                   |
| 13                                      | Replacement of Meter   | Rs. 25/- for each day of default subject to maximum of Rs. 1500/- for LT connections and Rs. 250/- for each day of default subject to maximum of Rs. 2500/- for HT connections.   |              |              |   |                      |                   |
| 14                                      | Reconnection of Supply   | Rs. 25/- for each six hours (or part thereof) of delay in restoration of supply subject to maximum Rs. 500/- for LT connection and Rs. 50/- for each six hours (or part thereof) of delay in restoration of supply subject to maximum Rs. 1000/- for HT connection. |              |              |   |                      |                   |
| 15                                      | More than 2 interruptions in a day to the consumer for the reasons not attributable to the nature of fault as mentioned in Clause 8.4 of these Regulations.  | Rs. 25/- for each interruption subject to maximum Rs. 500/- for LT connection and Rs. 50/- for each interruption subject to maximum Rs.1000/- for HT connection.  |              |              |   |                      |                   |
| 16                                      | Failure to restore power supply in case of blowing of fuse of LT side distribution transformer, at consumer premises, trouble of MCB of distribution transformer, loose connection at pole, MCB or meter, etc.                                     | Rs. 50/- per hour per Consumer for the first two hours of default. Thereafter Rs. 100/- per hour per Consumer subject to maximum of Rs. 500/- per day for LT consumer and maximum of Rs. 2000/- per day for HT consumer.  |              |              |   |                      |                   |
| 17                                      | Failure to restore power supply in case of blowing of HT side fuse of distribution transformer   |   |              |              |   |                      |                   |
| 18                                      | Failure to restore power supply in case of HT and LT line fault.   |   |              |              |   |                      |                   |
| 19                                      | Failure to restore power supply in case of Distribution transformer failure  |   |              |              |   |                      |                   |
| 20                                      | Failure to restore power supply in case of failure of underground service or underground HT/LT cable   |   |              |              |   |                      |                   |
| 21                                      | Scheduled Power Outage   | Rs. 50/- per hour per Consumer for the first two hours of default. Thereafter Rs. 100/- per hour per Consumer   |              |              |   |                      |                   |
| 22                                      | Site Visit and Intimation to the Consumer about likely time to resolve the complaint related to voltage fluctuation.   | Rs. 200/- for each instance for each complaint.   |              |              |   |                      |                   |
| 23                                      | Complaint of Neutral Voltage   | Rs. 250/- for each complaint  |              |              |   |                      |                   |
| 24                                      | Complaint regarding Voltage variations at the point of commencement of supply.   | Rs. 25/- for each day of default subject to maximum of Rs. 500/-  |              |              |   |                      |                   |

| Uttar Gujarat Vij Company Limited                                       |               |   |   |                     |                                   |                              |  |  |
|---|---------------|---|---|---------------------|-----------------------------------|------------------------------|--|--|
| Year 2024-25 (Jan.-25 to March-25)                                      |               |   |   |                     |                                   |                              |  |  |
| Performa SoP 017: Individual Complaint where Compensation has been paid |               |   |   |                     |                                   |                              |  |  |
| Sr. No.   | Complaint No. | Date of filing Complaint/<br>Automatic Compensation | Consumer No. and Name and Address of the Consumer | Nature of Complaint | Reference Standard of Performance | Amount of compensation (Rs.) | Whether Compensation paid automatically or Consumer has to approach CGRF to get compensation | Whether CGRF has upheld demand of Consumer of Compensation and if Yes, date of order of CGRF and date of compensation paid |
| Nil   |               |   |   |                     |                                   |                              |  |  |

# Uttar Gujarat Vij Company Limited

Year 2024-25 (Jan.-25 to March-25)

Performa SoP 018: Unauthorised Use of electricity

| No. of cases booked | No. of cases where UUE is established by the Licensee | No. of cases where appeal filed by the consumer before the Appellate Authority | No. of cases decided by the Appellate Authority in favour of the Licensee | No. of cases decided by the Appellate Authority in favour of the consumer |
|---------------------|---|--|---|---|
| 1245                | 1245  | 3  | 2   | 0   |

# **Uttar Gujarat Vij Company Limited**

**Year 2024-25 (Jan.-25 to March-25)**

**SoP 019: Theft of electricity**

| <b>No. of cases booked</b> | <b>No. of complaints filed by the Licensee in Police Station</b> | <b>No. of cases in which judgment delivered by the Special Court</b> | <b>No. of cases decided by the Special Court in favour of Licensee</b> | <b>No. of cases decided by the Special Court in favour of Consumer</b> |
|----------------------------|--|--|--|--|
| 3113                       | 3113   | 0  | 0  | 0  |